

### 3. Technical Specifications

#### 3.1 Specifications Chart

Characteristic	Models	
	iQ2001, Gen II	iQ3001, Gen II
Type	Indoor/Outdoor, floor Mounted	
Fuel	Preset for Natural Gas. Convertible to propane without additional parts.	
Minimum Input (Btu/h)	30,000	
Maximum Input (Btu/h)	1,999,999	3,001,000
Maximum Output (Btu/h)	1,919,999	2,820,940
Thermal Efficiency	96%	94%
Turn Down Ratio (TDR)	66:1	100:1
Water Inlet / Outlet Connections	3" Headers with 7.5" OD Flange	
Gas Inlet Connection	2" Gas Inlet with 6" OD Flange	
Condensate Drain Connection	3/4" PVC	
Maximum Condensate Flow Rate (GPH)	14.4	21.6
Dimensions H x W x D (inches)	67.7 X 30 X 60.4 (66 cu. ft)	67.7 X 30 X 60.4 (66 cu. ft)
Service Clearances	24" on all sides and 32" in front (Required for proper maintenance)	
Weight (lbs.)	1225	1645
Shipping Crate Dimensions H x W x D / Weight	81 x 47 x 87 (Inches) / 1880(LBS)	81 x 47 x 87 (Inches) / 2177 (LBS)
Venting Type	Direct Vent (2 pipe - intake & exhaust), Power vent (1 pipe - exhaust only)	
Venting Materials (USA)	Sch 40 PVC, Sch 80 CPVC, Polypropylene, Stainless Steel	
Venting Materials (Canada)	Type BH Gas Vent Classes: II A (PVC), II B (CPVC), II C (Polypropylene), I (AL294C SS)	
Vent Size (Diameter)	8" Ø	
Max 8" Vent Length - Single Pipe / Power Vent	155 ft.*	40 ft.*
Max 8" Vent Length - Two pipes / Direct Vent	75 ft.*	20 ft.*
* Venting Note: From the maximum lengths above, deduct 5 ft. per 90° elbow and 2 ft. per 45° elbow		
Ignition	Electronic Spark Ignition	
Temperature Range	100°F – 190°F	
Temperature Stability	+/- 4°F	
Installation Location Ambient Temperature	40°F – 130°F	
Safety	Flame Rod, Thermal Fuse, Overheat Prevention Device, Fan Speed Monitor, Flue Temperature Monitor, Blocked Vent Detector, Dual Flame Sensing	
Water Pressure Min / Max (PSIG)	30 / 160	
NG/LP- Min. Static Gas Pressure (Full Fire)	NG = 2.5" WC LP= 8" WC (set Gas regulator to 8" WC for NG 11" WC for LP)	
NG/LP - Maximum Static Gas Pressure	14" WC (set Gas regulator to 8" WC for NG 11" WC for LP)	
Gas Pressure for Adjustments	8" WC for Natural Gas, 11" WC for Propane	
Electrical	(2) 120V AC, 60 Hz	
Power Consumption	(2) Max 20 Amps, 64W (Standby)	(2) Max 30 Amps, 96W (Standby)
Internal Water Volume (gallons)	3	6
<b>Note:</b> Due to Intellihot's policy of continuous product improvements the design and technical specifications are subjected to change without notice.		

## Specification Chart

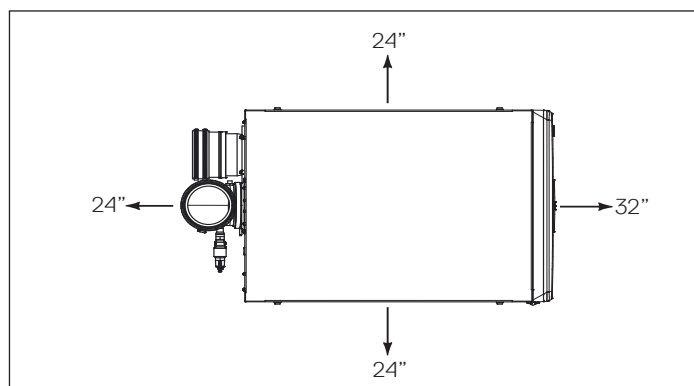
Characteristic	Models	
	iQ2001, Gen II	iQ3001, Gen II
Features and Approvals		
Built-In Redundancy	Multiple Heat Exchangers with Individual Control	
Cascading	Masterless, 3-Unit, Automatic Rotation	Masterless, 2-Unit, Automatic Rotation
Common Venting	Yes, Up to 3 Units	Yes, Up to 2 Units
Heat Exchanger	Expandable, Stainless 316L	
Appliance Certification to ANSI Z21.10.3	ETL	
SCAQMD/BAAQMD	SCAQMD	BAAQMD
ASME	HLW	
Performance GPM	iQ2001, Gen II	iQ3001, Gen II
Hot water Capacity, 45°F Rise (GPM)	85.7	125.9
Hot water Capacity, 70°F Rise (GPM)	55.1	80.9
Hot water Capacity, 90°F Rise (GPM)	42.9	62.9
Hot water Capacity, 100°F Rise (GPM)	38.6	56.9
Hot water Capacity, 140°F Rise (GPM)	27.6	40.5
Warranty	Heat Exchanger Coil – 10 years, All Other Parts – 2 years	
Note: Due to Intellihot's policy of continuous product improvements the design and technical specifications are subjected to change without notice.		

### 3.2 High Elevation Installations

For operation at elevations above 2,000 feet, the hot water delivery capacity should be reduced by 4% for each 1,000 feet above sea level.

### 3.3 Clearance Requirements

In order for the water heater to operate properly and efficiently, the clearances specified in the table below are required for proper service/maintenance.



Service Clearances. If multiple units are installed, the side clearance can be shared between the two units.

Location	Required		Required Service Clearance <sup>1</sup>
	From Combustibles	From Non-Combustibles	
Top	6" (15.2 cm)	2" (50.8 cm)	18" (46 cm)
Back	5/8" (15.8 mm)	5/8" (15.8 mm)	24" (61 cm)
Sides	1" (25.4 mm)	1/2" (12.7 mm)	24" (61 cm)
Front	2" (5.1 cm)	2" (5.1 cm)	32" (81 cm)
Bottom	0" (0 mm)	0" (0 mm)	0" (0 mm)

<sup>1</sup> Service clearances are required dimensions to allow for normal service of the unit.

### 3.4 Connection Specifications

Connections	
Description	Specification <sup>2</sup>
Gas Supply Inlet Connection	2" NPT Flange Connection
Water Supply Inlet Connection	3" Copper Flange Connection
Heated Water Outlet Connection	3" Copper Flange Connection
Exhaust Gas Vent <sup>1</sup>	8" Polypropylene
Air Intake Inlet <sup>1</sup>	8" Polypropylene
Condensate Drain Connection	3/4"
Power Supply	120V AC Power (2 Circuits)

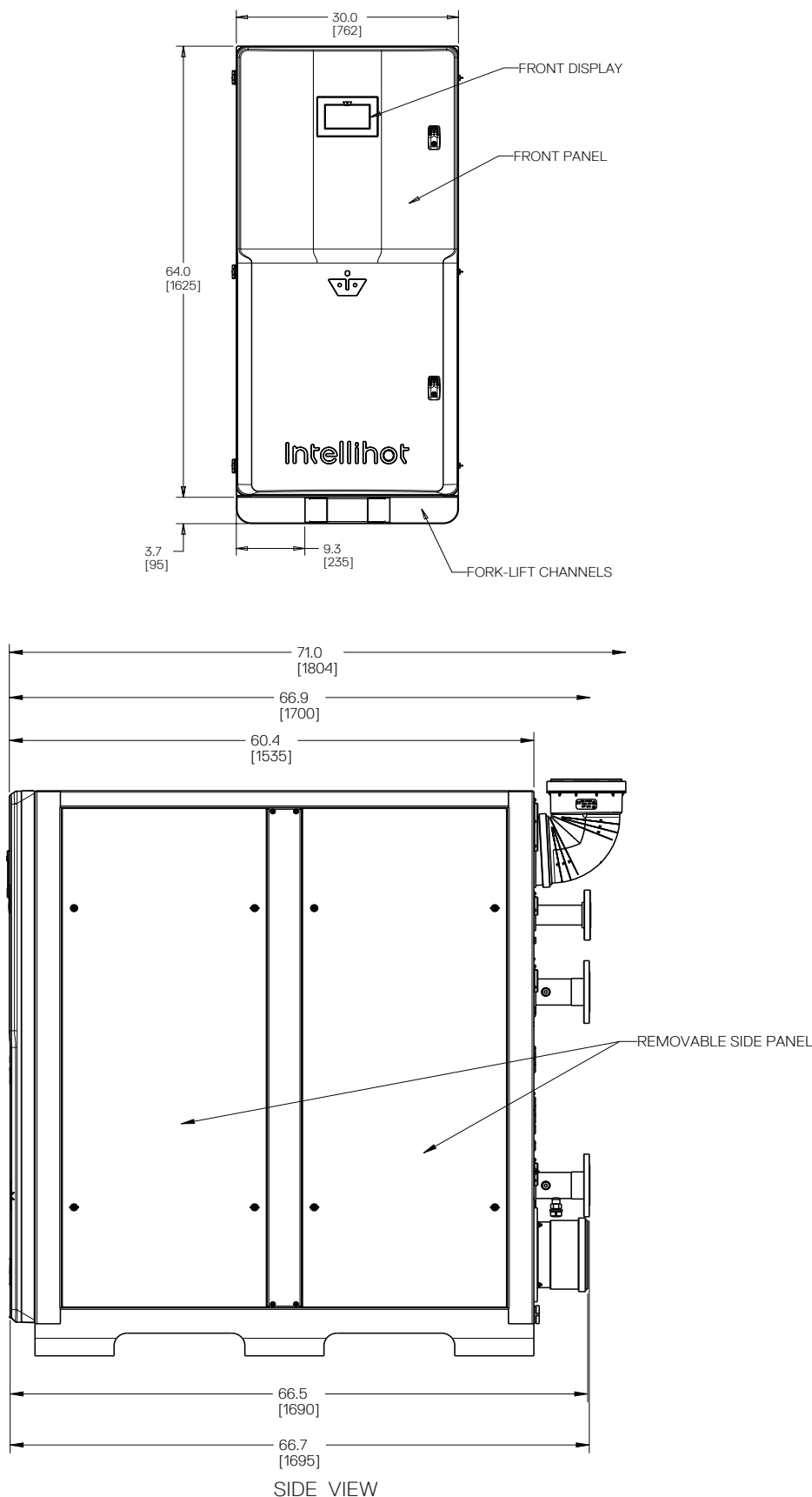
<sup>1</sup> Use the 8" adapter provided when using PVC or CPVC pipe.

<sup>2</sup> Using sizes other than specified can cause damage to the water heater and will void the warranty.

### 3.5 Exhaust Gas Nominal Values

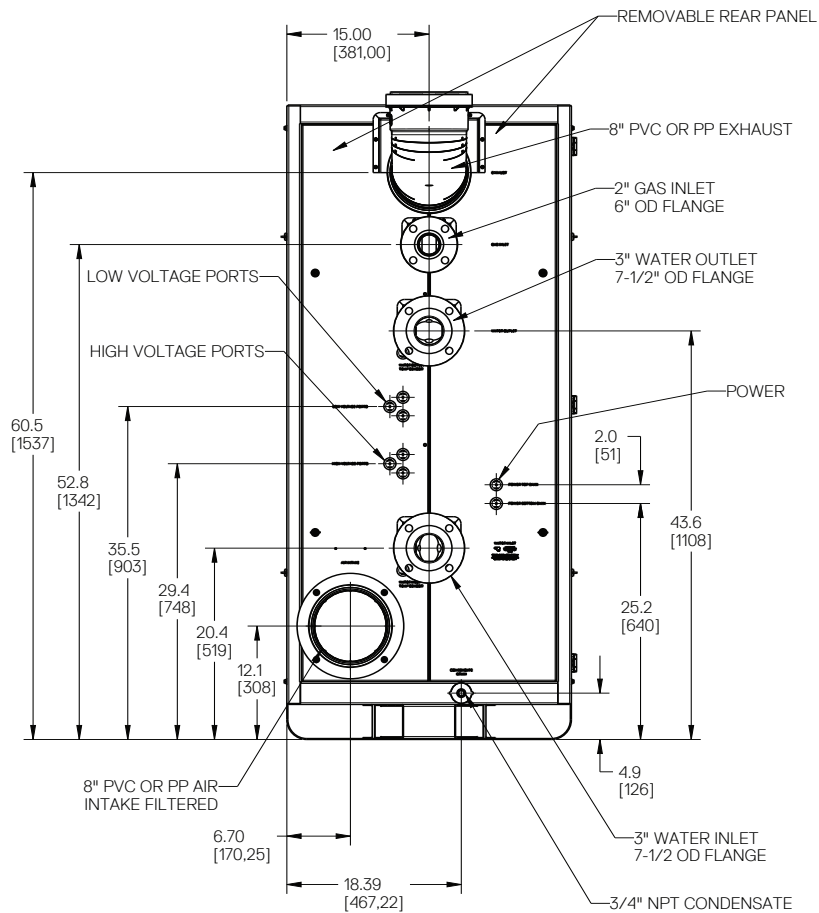
CO <sub>2</sub> and CO Standards		
Description	CO <sub>2</sub> Range (%)	Max. CO Level (ppm)
<b>Natural Gas</b>		
High Fire	9.1% to 9.3%	< 200 ppm
Low Fire	9.1% to 9.3%	< 60 ppm
<b>Propane Gas</b>		
High Fire	10.1% to 10.5%	< 200 ppm
Low Fire	10.1% to 10.5%	< 60 ppm

3.6 Overall Dimensions

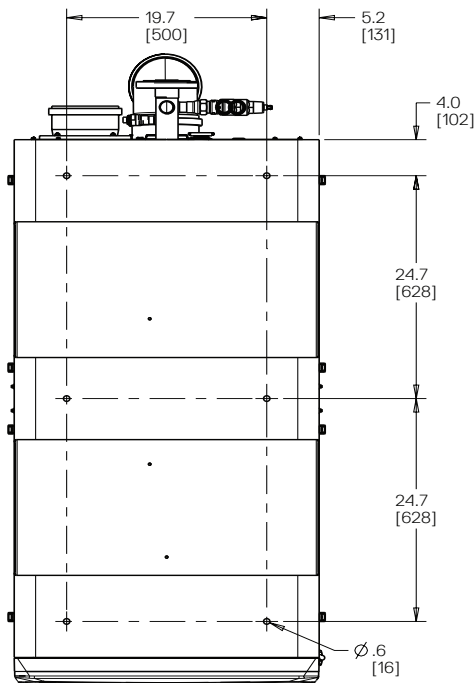


All dimensions are in Inches, and equivalent metric values are specified within [ ]





REAR VIEW

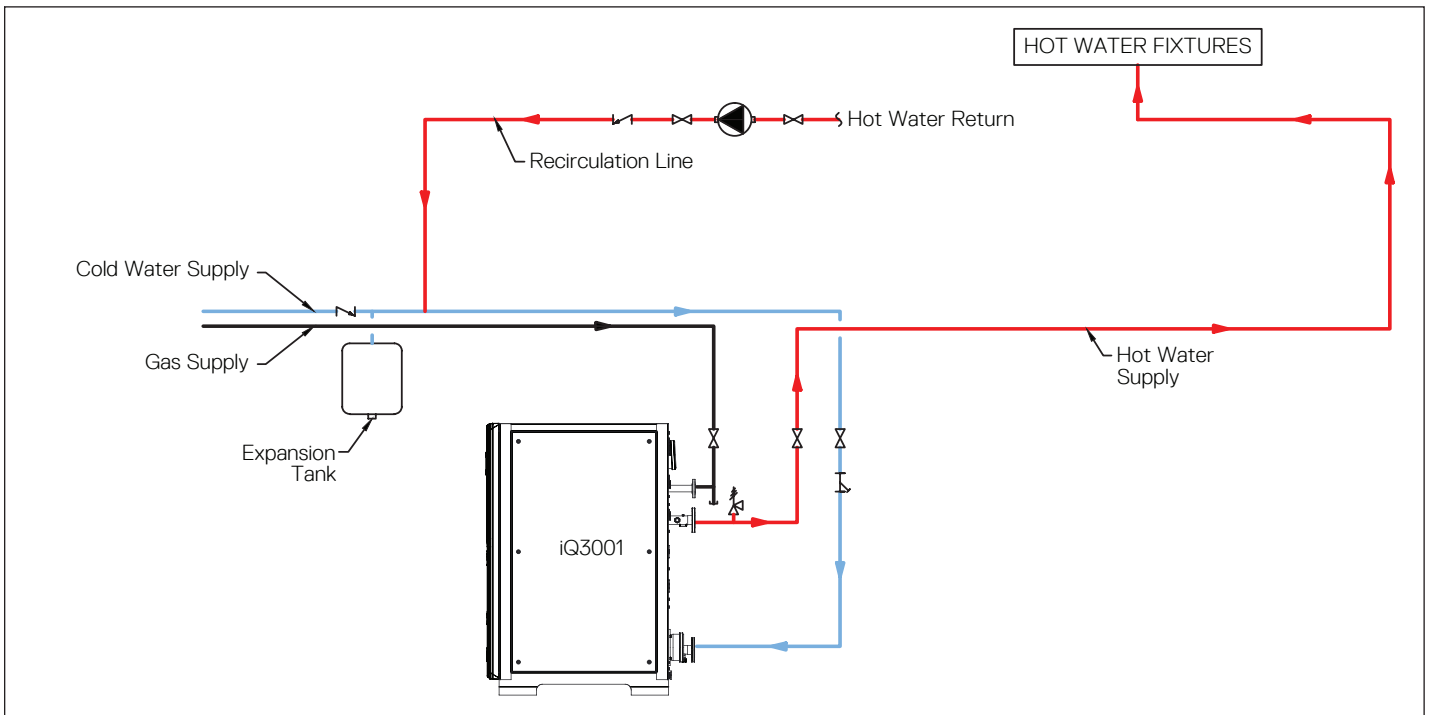


(FRONT)

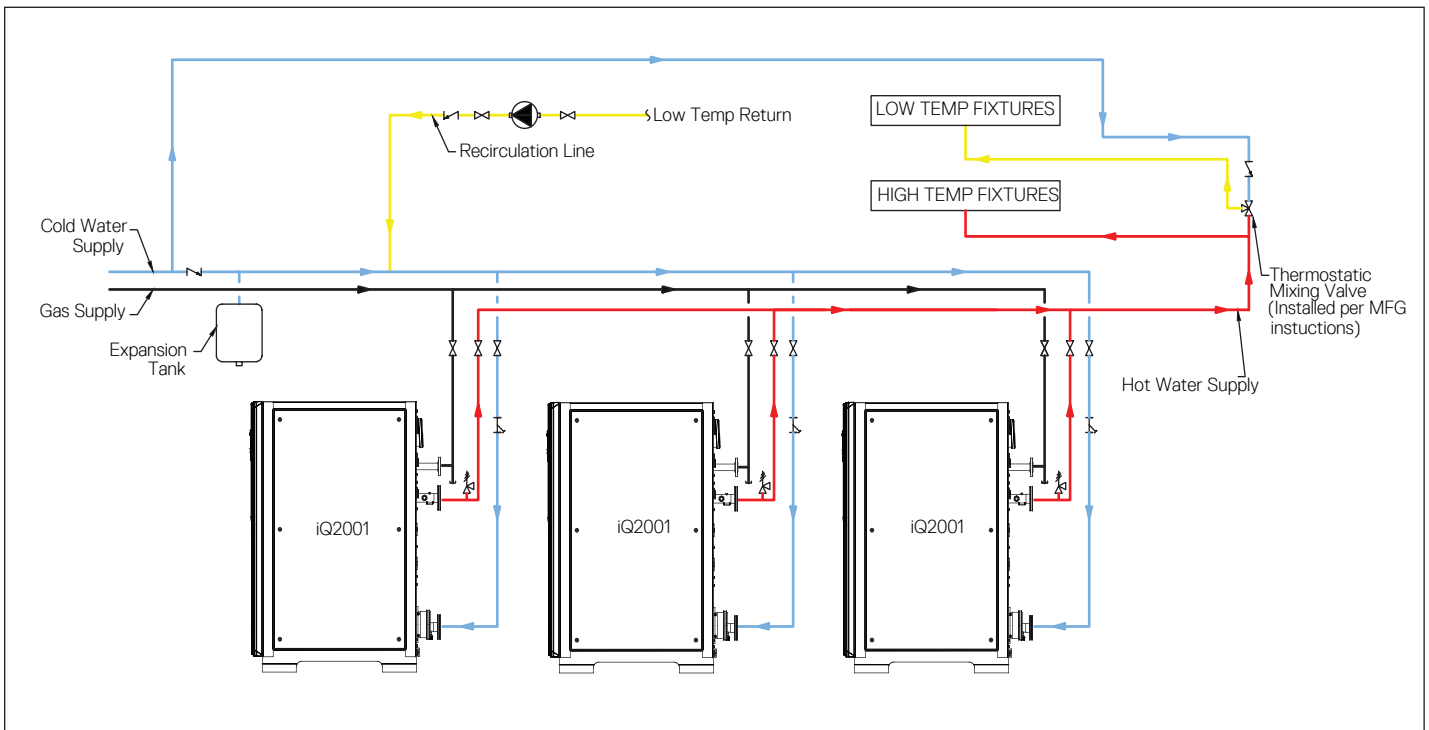
BOTTOM VIEW

All dimensions are in Inches, and equivalent metric values are specified within [ ]

### 3.7 Configuration Options



System with no storage tank and without mixing valve.



Multiple unit system with mixing valve but no storage tank.

## 4. Quick Reference Installation Guide

### 4.1 Install the Water Heater

When installing the water heater, follow all local building codes and the current edition of the National Fuel Gas Code (ANSI Z223.1/NFPA 54) in the USA, or National Gas and Propane Installation Code (CAN/CGA B149.1) in Canada.

**Note:** For water heater installations in Massachusetts, refer to section, "17. Requirements for State of Massachusetts" on page 78.

1. Select an installation location  
For an interior or exterior location refer to section "5. Preparation Before Installation" on page 16.
2. Check the quality of the water to determine if additional treatment would be beneficial to the function and efficiency of the water heater. For additional information refer to section "5. Preparation Before Installation" on page 16.
3. Make all necessary gas connections.  
For additional information refer to section "6. Gas Connection" on page 18.
4. Make all necessary venting connections.  
For additional information refer to section "7. Air Intake Inlet and Exhaust Gas Outlet Pipe Connections" on page 23.
5. Make all necessary water connections.  
For additional information refer to section "8. Water Connections" on page 33.
6. Make all necessary electrical connections.  
"9. Electrical Power" on page 37.

**Note:** For additional electrical protection, the use of a surge protection device is recommended. Damage caused by power surges is not covered by the warranty.

7. If necessary, convert the water heater from the factory preset of using natural gas to using propane. Refer to "11. Natural Gas to Propane Conversion" on page 42 for the required instructions.
  - a. Propane conversion must be done within the 72 hours of the water being turned ON for heating the water.

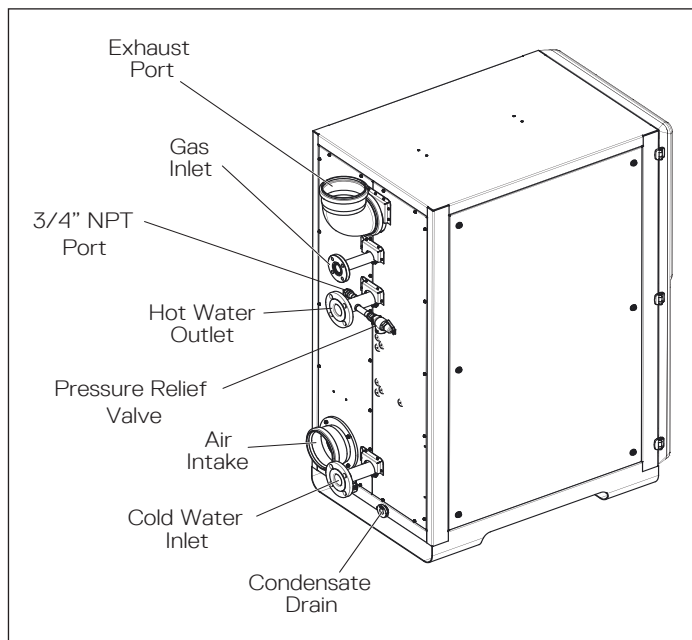
### DANGER

Improper propane conversion or not performing the conversion within the 72 hours could cause property damage, serious injury, or even death.

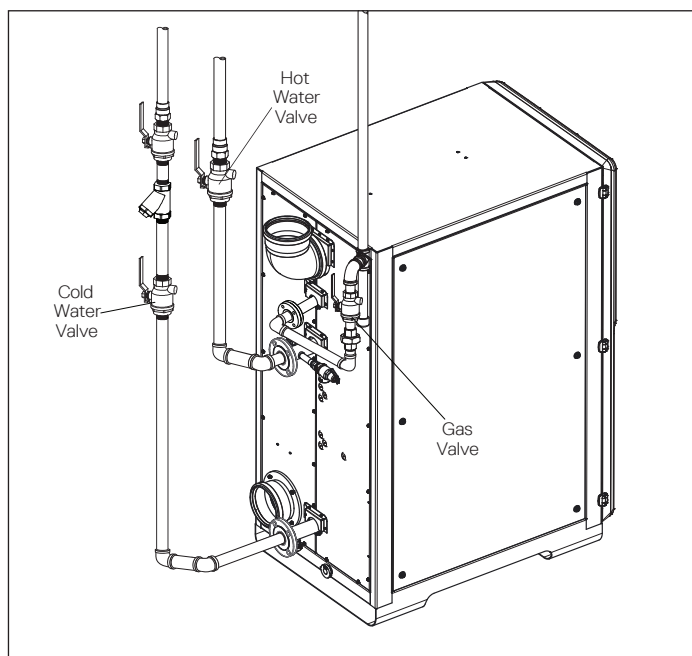
8. As part of the propane conversion process, the CO<sub>2</sub> and CO values must be adjusted. This process is also required when installing the water heater at altitudes over 8,000 feet. This procedure should be performed only by a qualified technician. To check and/or adjust the CO<sub>2</sub> and CO levels, refer to "10. Adjusting CO<sub>2</sub> Level" on page 37.
9. If connecting multiple units together, refer to "13. Connecting Multiple Units" on page 54

### 4.2 Pre-Startup Instructions

1. Recheck the hot and cold water lines, the gas line, condensate drain line, the fresh air inlet, and exhaust vent to make sure they are properly connected.



2. Open the gas supply valve, cold water valve, and hot water valve.



3. Before beginning this procedure, be sure power to the unit is off. Open several faucets and fixtures to allow for the maximum water flow rate.
4. Slowly open the outlet isolation water valve.
5. Slowly open the inlet isolation water valve.
6. Allow water to run for 10 minutes to purge all the air from the system

7. Slowly close the outlet isolation valve.
8. Purge air from the pump by opening its bleed screw.
9. Open the T&P valve to eliminate any residual air from the system. Purge for 5 minutes.
10. The pump fuses are removed and placed inside a plastic bag when the unit is shipped. This bag is located inside the front door (as shown below). The pump and the fuse holder are located on the right-hand side of the unit. Please open the right-hand side panels and insert the fuses onto the pump fuse holder.
14. Let the unit run a high fire for 15 minutes.
15. Turn off all the open faucets.
16. Follow the instructions in this manual and on the unit's display screen. For additional information refer to section "12. Operation" on page 44.

## **DANGER**

**Please make sure to shut off the power at the breaker before installing the fuses. There are two pumps on this model and please install all four fuses.**



11. Turn ON the power at the electrical junction box and turn ON the ON/OFF switches inside the front cabinet door. The water heater's display panel should turn ON.



12. Slowly reopen the outlet isolation valve to allow maximum flow of water.
13. Ensure the unit is operational and running at high fire with all individual engines operational.

## 5. Preparation Before Installation

### 5.1 Selecting an Indoor Installation Site

**Note:** When installing the water heater, follow all local building codes and the current edition of the National Fuel Gas Code (ANSI Z223.1/NFPA 54) in the USA, or National Gas and Propane Installation Code (CAN/CGA B149.1) in Canada when installing this product.

**Note:** For water heater installations in Massachusetts, refer to section “17. Requirements for State of Massachusetts” on page 78.

1. Select an interior location for the installation. Each installation is unique; therefore, take the time to find the best location for the water heater.
  - b. Install the water heater near locations that use hot water, such as bathroom, kitchen, or laundry room faucets.
  - c. Select a location that minimizes the length of the water pipe.
  - d. If the distances are long or if the faucet or appliance requires “instant” hot water, we recommend running a recirculation line back to the water heater from the farthest fixture.
  - e. Insulate the hot water supply and recirculation lines.
  - f. Select a location away from foot traffic and away from areas where dust, debris, chemical agents, or other combustible materials could accumulate.
  - g. Allow sufficient space for service and maintenance access to all gas, water, and drain connections.
  - h. Make sure the location meets all building code requirements.
2. Minimize the distance that the exhaust gas outlet and air intake inlet must travel to an exterior wall.
  - a. The exhaust vent outlet must not be located next to a walkway, near soffit vents, crawl space vents, or other areas where condensate (water vapor) could cause damage or create a hazard. Refer to the Venting Clearance Specifications section for additional information.
  - b. The fresh air inlet vent must be separated from the exhaust vent per guidelines in section “7. Air Intake Inlet and Exhaust Gas Outlet Pipe Connections” on page 23.
  - c. Contaminated or dirty air drawn into the intake pipe can damage the water heater. The warranty does not cover damage caused by airborne contaminants.
3. Locate the unit close to a drain and near gas and water connections.

The water heater produces a significant amount of condensate during normal operation and should be located near a suitable drain where damage from a possible leak will be minimal. Installing the water heater in a location without a drain will void the warranty and the manufacturer will not be responsible for any resulting water damages that may occur. For additional information, refer to the Condensate Line Installation section.

4. Locate the water heater and all the water pipes in an area where the ambient temperature always remains above freezing.
  - a. When the water heater is connected to an electrical power supply, it will automatically prevent the water from freezing inside the unit.

### NOTICE

*In cold climates, if there is a power failure, the unit's freeze protection system will not operate and can result in water freezing inside the heat engine. To prevent damage to the water heater, turn OFF the gas supply and inlet water valve. Drain the unit completely. Damage caused by freezing water is not covered by the warranty..*

5. Select an appropriate location for the combustion air and exhaust pipes to exit the building, as shown in the Venting Clearance Specifications section in this manual.

### NOTICE

Make sure to close the side panels. Component failures due to improper closing of the cabinets are not covered by warranty.

6. Check the water quality.

Proper maintenance of the water heater is required to ensure that the water meets EPA quality standards. The following table shows the maximum contaminant levels allowed, based on the EPA National Secondary Drinking Water Regulations (40 CFR Part 143.3). Refer to section “18. Warranty” on page 79 for additional information.

If you suspect that your water is contaminated in any way, discontinue use of the water heater and contact an authorized technician or licensed professional.

If the incoming water is known to have a high mineral content or “hardness” (see warranty section), treatment is recommended upstream from the water heater.

7. After all the work is done, install the side panels and make sure it's fully closed all the time. Keeping the side panels would cause dirt build on the blower and reduced blower life. Warranty requests will not be honored.

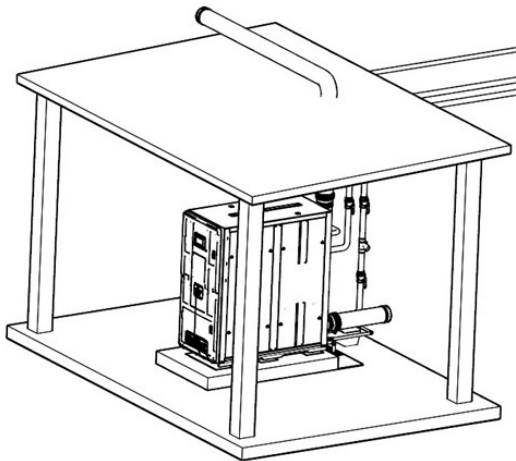
## 5.2 Selecting an Outdoor Installation Site

**Note:** When installing the water heater, follow all local building codes and the current edition of the National Fuel Gas Code (ANSI Z223.1/NFPA 54) in the USA, or National Gas and Propane Installation Code (CAN/CGA B149.1) in Canada when installing this product.

**Note:** For water heater installations in Massachusetts, refer to section “17. Requirements for State of Massachusetts”.

### 1. Installation requirements

- Ambient temperature range must be 40°F – 130°F.
- If the water heater will be installed where the ambient temperature could fall below freezing, it is required to insulate all the piping connections to protect the water inlet, water outlet, condensate, and all other water connections. Install heat trace to protect the pipes from freezing
- The water heater is designed for continuous use. If the unit is winterized and the ambient temperature drops below 40 degree, electronics components may fail, and water lines freeze if water left inside the unit. This is not covered under warranty.
- Allow sufficient clearances for the service and maintenance access to the water heater
- Wireless repeaters may be necessary for telliCare connection (subject to location)
- Install an emergency electrical shut-off breaker near the water heater for maintenance and emergency
- Door & side-panel seals should be checked for damage during regularly scheduled maintenance
- Exhaust and intake terminations require bird screens
- Water heater must be installed under a roof or other protective covering to protect the unit from prolonged periods of heavy precipitation, extreme heat and protect against direct sunlight. Failure to do could cause door damages, and rain water to enter the unit.



- In the above example outdoor installation illustration:
  - The air intake and exhaust are facing away from each other to avoid intake air contamination (required venting termination for outdoor)
  - Both air intake and exhaust have bird screen installed

- All plumbing and electrical connections are installed as per the IOM
- Condensate line is routed as per the IOM
- Unit is installed under a shed to protect it from harsh weather
- Sufficient clearance around the unit
- i. Outdoor door is required. Please see the tabel below.

Model	Outdoor Door
iQ2001	IGT-SPR0114
iQ3001	IGT-SPR0115

- Select a location** for the installation. Each installation is unique; therefore, take the time to find the best location for the water heater.
  - Select a location that minimizes the length of the water pipe
  - If the distances are long or if the faucet or appliance requires “instant” hot water, we recommend running a recirculation line back to the water heater from the farthest fixture.
  - Select a location away from foot traffic and away from areas where dust, debris, chemical agents, or other combustible materials could accumulate.
  - Make sure the location meets all building code requirements.
  - Contaminated or dirty air drawn into the intake pipe can damage the water heater. The warranty does not cover damage caused by airborne contaminants.
  - Ensure that the air intake is free (and remains free) from grass clippings, wood, landscaping and other debris. It must be higher than the code defined snow line.
  - Locate the unit close to a drain and near gas and water connections.

The water heater produces a significant amount of condensate during normal operation and should be located near a suitable drain where damage from a possible leak will be minimal. If installing on a water heater in a location without a drain will void the warranty and the manufacturer will not be responsible for any resulting water damages that may occur. For additional information, refer to the Condensate Line Installation section.
- Locate the water heater and all the water pipes in an area where the ambient temperature always remains above freezing.
  - When the water heater is connected to an electrical power supply, it will automatically prevent the water from freezing inside the unit.

## NOTICE

*If there is a power failure, it can result in water freezing inside the heat engine. To prevent damage to the water heater, turn OFF the gas supply and inlet water valve. Completely drain the unit. Damage caused by freezing water is not covered by the warranty.*



## 6. Gas Connection

### **WARNING**

#### **FIRE AND/OR EXPLOSION HAZARD**

To avoid serious injury or even death, the gas line installation and the gas line inlet pressure test must be done by a licensed professional.

Always match the water heater with the type of gas supplied to the unit (natural gas or propane). The water heater is factory preset for natural gas.

Make sure the gas line pressures are within normal limits. Pressures outside normal limits can result in poor performance and hazardous operating conditions.

### 6.1 Quick Reference Installation Instructions

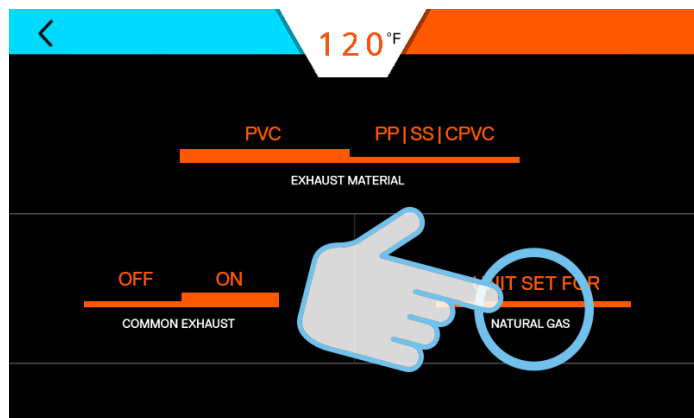
1. Determine fuel source; natural gas or propane as shown in “6.2 Fuel Source” on page 18.
2. Measure gas pressure as shown in “6.3 Gas Pressure Requirements” on page 18.
3. Install a gas pressure regulator and vent line if gas pressure is above maximum recommendations as shown in “6.4 Gas Pressure Regulator” on page 18.
4. Measure the length of the supply line as shown in “6.5 Length of Gas Supply Line” on page 19.”
5. Select the proper gas piping material as shown in “6.5 Length of Gas Supply Line” on page 19.
6. Select the proper gas piping diameter as shown in “6.7 Determine Correct Gas Pipe Diameter” on page 19.
7. Install a drip leg on the gas piping as shown in “6.8 Gas Pipe Drip Leg and Shut-off Valve” on page 19.
8. Install a manual shut-off valve as shown in “6.8 Gas Pipe Drip Leg and Shut-off Valve” on page 19.
9. Test all gas line connections for leaks.

### **NOTICE**

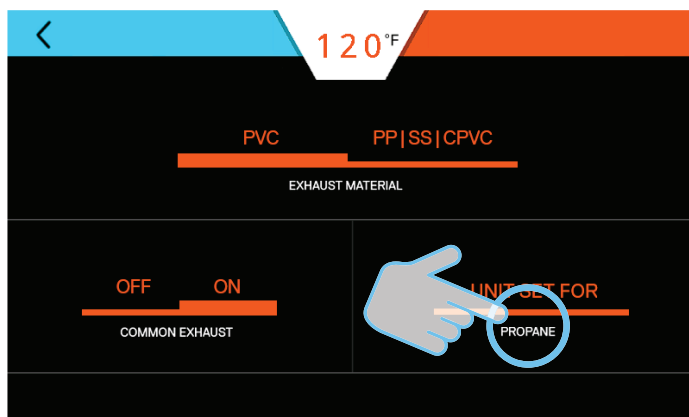
*Do not fire (operate) the water heater until all connections have been completed and the heat engine is filled with water.*

### 6.2 Fuel Source

1. Natural gas is the factory preset.



2. To convert the unit to propane, refer to the Propane (LPG) Conversion section in this manual.



### 6.3 Gas Pressure Requirements

iQ series water heaters are designed to operate at gas pressures as low as 2.5" WC (at maximum firing rate). Gas inlet pressures to each unit should not exceed 14" WC under any condition (when unit is firing or not firing).

Natural Gas Static Gas Pressure	
Parameters	Specifications
Minimum Static Gas Pressure	2.5" W.C. (non-corrugated, black iron)
Recommended Static Gas Pressure	8" W.C.
Maximum Static Gas Pressure	14" W.C.

### 6.4 Gas Pressure Regulator

1. If the gas inlet pressure is higher than recommended, install a gas pressure regulator to lower gas pressure to an acceptable level.
2. The gas pressure regulator must have the same or higher minimum to maximum modulation range as the iQ model it is regulating. For example, an iQ2001 gas pressure regulator should have a modulation range of 30,000 BTU/h to 2,001,000 BTU/h.
3. When multiple units are connected use a dedicated gas pressure regulator for each unit.
4. Regulators required to be mounted with a minimum of 12" of straight length pipe on either side and a recommended a min. of 6 ft from appliance. If regulator manufacturer recommends more distance, then follow their guidelines.

#### 6.4.1 Venting of Gas Supply Regulators

Make sure the gas supply regulator is properly vented by following all local codes and the gas regulator manufacturer's recommendations.

1. The vent pipe must be at least the same size as the regulator vent.
2. When multiple units are connected, each regulator must have a separate vent line.
3. Vent lines must not be connected together or connected with any other appliance requiring external venting.
4. When selecting the size, the pipe diameter must be increased by one size for every 20 feet of pipe.

- a. Each 90° elbow is equivalent to approximately:  
4.5 feet for nominal pipe sizes of up to 1-1/2"  
10.5 feet for nominal pipe sizes of up to 4".
- b. Each 45° elbow is equivalent to approximately:  
2 feet for nominal pipe sizes of up to 1-1/2"  
5 feet for nominal pipe sizes of up to 4".

## 6.5 Length of Gas Supply Line

1. Make sure the length supply line is correctly sized.
  - a. Measure the length of the gas supply line from the gas meter to the water heater or other appliances requiring gas. The diameter of the pipe must be in relation to the length.
  - b. The total length of gas piping, as well as fitting pressure drop, must be considered when sizing the gas piping. Total equivalent length should be calculated from the meter or source location to the last heater connected.
  - c. Gas pipe size should be selected on the total equivalent length. The gas volume for cfh flow will be the input divided by the calorific value of the fuel to be supplied.
  - d. Use the Gas Pipe Sizing tables in this manual or refer to the gas line manufacturers sizing information to determine the correct diameter for the supply pipe.
  - e. The diameter of the gas lines, shown in the illustration, will vary according to the specific installation requirements.

## 6.6 Gas Piping Material

1. All gas piping and components must comply with NFPA local codes, and utility requirements minimum. Only gas approved fittings, valves, or pipe should be utilized.
2. Standard industry practice for gas piping is Schedule 40 iron pipe and fittings. All high and low gas pressure piping systems must comply with local utility and building codes.
3. Assembled piping should be clean of all scale, debris, metal particles, or foreign material.
4. The piping must be supported from the floor, ceiling, or walls and by the water heater itself.

## 6.7 Determine Correct Gas Pipe Diameter

**Note:** The water heater should be the first appliance to be connected to the gas supply line.

1. Determine the gas requirement of the water heater(s) and other appliances requiring gas.
2. Size the pipe diameter according to the COMBINED total maximum BTUH volume for all the appliances as if they were all operating at the same time. Use the "6.10 Gas Pipe Sizing Tables" on page 21.
3. Select the proper header pipe according to the number of units being connected together, as shown in the chart.

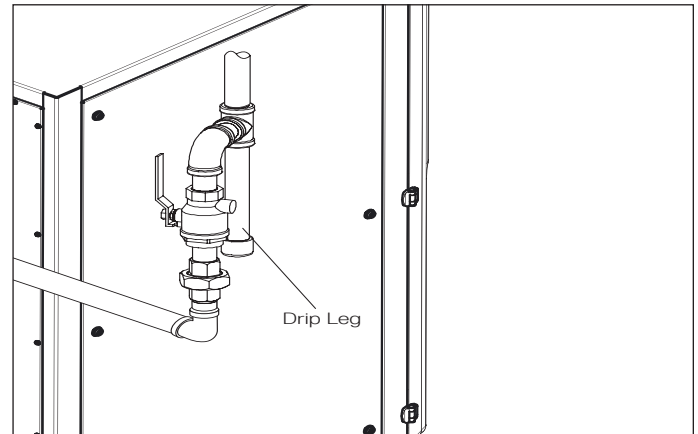
Header Sizing for Multiple iQ Units			
Number of Heaters	1	2	3
Sch 40 Iron Pipe	3"	3"	4"

4. The maximum pressure drop from the source to the final water heater must not exceed 0.3" W.C.
5. The maximum gas flow rate required is the sum of the maximum inputs of each unit divided by the heat of combustion of the fuel supplied at the location, (approximately 1,030 BTU per cubic foot for natural gas or 2,520 BTU per cubic foot for propane).

**Note:** The fuel supplier or utility should be consulted to confirm that sufficient volume and normal pressure is provided to the building at the discharge side of the gas meter or supply pipe.

## 6.8 Gas Pipe Drip Leg and Shut-off Valve

1. Install a gas pipe drip leg on each water heater to prevent dirt, condensation, or debris from entering the gas inlet.



2. Local codes may require multiple units to have a full size drip leg on the main gas supply line and one on each unit.
3. The drip leg should have a removable clean-out cap.
4. The gas pipe must not be supported by the drip leg.
5. Following local building codes when selecting and installing a shut-off valve.
6. Local codes may require multiple units to have a shut-off valve on the main gas supply line and one on each unit.

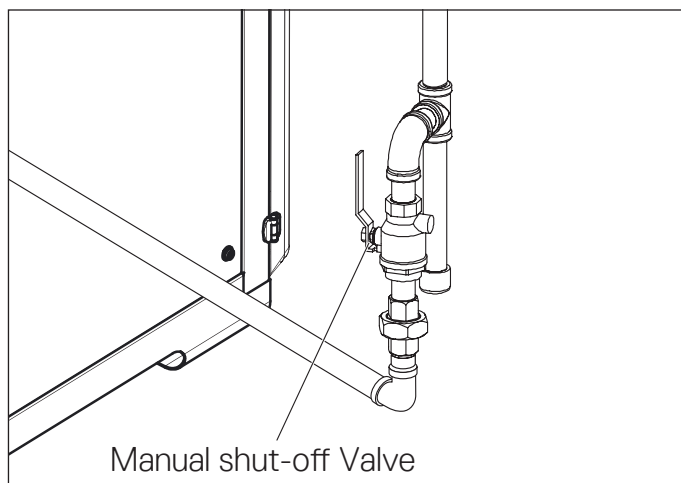
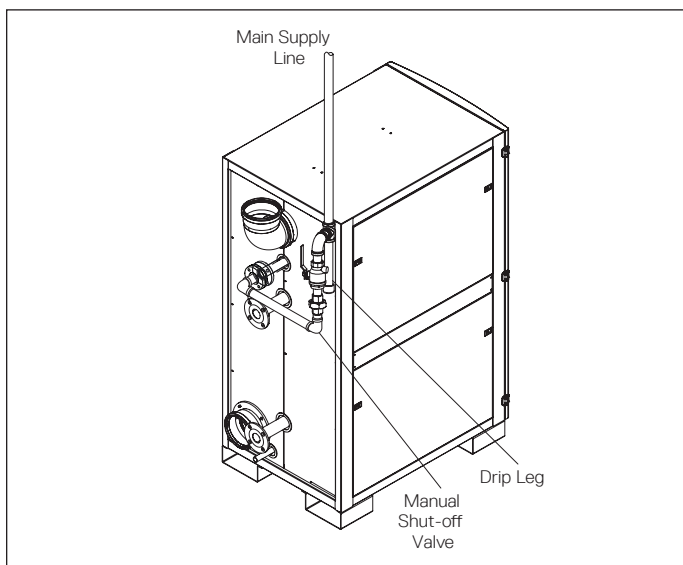
## ⚠ DANGER

The drip leg is required to protect the gas valve from debris and metal shavings. If the local plumbing code does not allow drip leg, an alternative mechanism such as filter shall be installed to protect the gas valve. The warranty does not cover if the gas valve is stuck open due to missing drip leg (or not including alternative method).

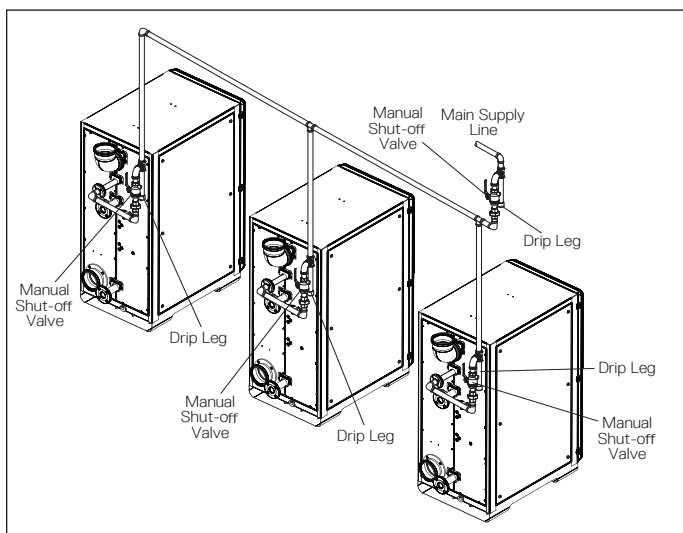


## 6.9 Connecting Gas Line to Unit

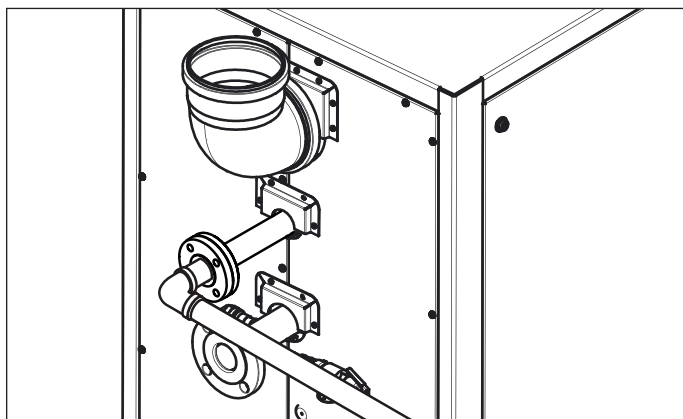
**Note:** Always clean the inside of the gas line of any dirt or debris before connecting the piping to the unit.



3. Install a drip leg in “6.8 Gas Pipe Drip Leg and Shut-off Valve” on page 19.
4. Continue installing pipe to reach the main gas supply connection.
5. Test all gas pipe connections.
  - a. All the gas pipe connections should be tested as prescribed in NFPA 54.
  - b. In multiple unit applications, each unit should be isolated before testing any piping system may exceed the allowable pressure of 14.0” W.C..



1. Install a 6” OD flanged steel coupling and gasket with a short piece of 2” NPT black pipe.



2. Install a manual shut-off valve as described in “6.8 Gas Pipe Drip Leg and Shut-off Valve” on page 19.

## NOTICE

*Do not fire (operate) the water heater until all connections have been completed and the heat engine is filled with water.*

## 6.10 Gas Pipe Sizing Tables

This information is for reference only. Refer to gas pipe manufacturer specifications for actual delivery capacity. Contact the local gas supplier for actual BTU/ft<sup>3</sup> rating. This data copied from the National Fire Protection Association Article 54 (NFPA 54).

Pipe Sizes and BTU/h Capacity (NATURAL GAS). Use this table for static gas pressure LESS THAN 5" W.C.					
Length including fittings (feet)	1-1/2"	2"	2-1/2"	3"	4"
10	2,090,000	4,020,000	6,400,000	11,300,000	23,100,000
20	1,430,000	2,760,000	4,400,000	7,780,000	15,900,000
30	1,150,000	2,220,000	3,530,000	6,250,000	12,700,000
40	985,000	1,900,000	3,020,000	5,350,000	10,900,000
50	873,000	1,680,000	2,680,000	4,740,000	9,660,000
60	791,000	1,520,000	2,430,000	4,290,000	8,760,000
70	728,000	1,400,000	2,230,000	3,950,000	8,050,000
80	677,000	1,300,000	2,080,000	3,670,000	7,490,000
90	635,000	1,220,000	1,950,000	3,450,000	7,030,000
100	600,000	1,160,000	1,840,000	3,260,000	6,640,000
125	532,000	1,020,000	1,630,000	2,890,000	5,890,000
150	482,000	928,000	1,480,000	2,610,000	5,330,000
175	443,000	854,000	1,360,000	2,410,000	4,910,000
200	412,000	794,000	1,270,000	2,240,000	4,560,000
Note: BTU/h capacities are based on specific gravity of 0.6, pressure drop of 0.5" WC					

Pipe Sizes and BTU/h Capacity (NATURAL GAS). Use this table for static gas pressure GREATER THAN 5" W.C.						
Length including fittings (feet)	1-1/4"	1-1/2"	2"	2-1/2"	3"	4"
10	3,669,000	5,497,000	10,588,000	16,875,000	29,832,000	43,678,000
20	2,522,000	3,778,000	7,277,000	11,598,000	20,503,000	30,020,000
30	2,025,000	3,034,000	5,844,000	9,314,000	16,465,000	24,107,000
40	1,733,000	2,597,000	5,001,000	7,971,000	14,092,000	20,632,000
50	1,536,000	2,302,000	4,433,000	7,065,000	12,489,000	18,286,000
60	1,392,000	2,085,000	4,016,000	6,401,000	11,316,000	16,569,000
70	1,280,000	1,919,000	3,695,000	5,889,000	10,411,000	15,243,000
80	1,191,000	1,785,000	3,437,000	5,479,000	9,685,000	14,181,000
90	1,118,000	1,675,000	3,225,000	5,140,000	9,087,000	13,305,000
100	1,056,000	1,582,000	3,046,000	4,856,000	8,584,000	12,568,000
125	936,000	1,402,000	2,700,000	4,303,000	7,608,000	11,139,000
150	848,000	1,270,000	2,446,000	3,899,000	6,893,000	10,093,000
175	780,000	1,169,000	2,251,000	3,587,000	6,342,000	9,285,000
200	726,000	1,087,000	2,094,000	3,337,000	5,900,000	8,638,000
Note: BTU/h capacities are based on specific gravity of 0.6, pressure drop of 3.0" WC						

Pipe sizes and BTU/h capacity (PROPANE). Use this table for static gas pressure GREATER THAN 5" W.C.						
Length including fittings (feet)	1-1/4"	1-1/2"	2"	2-1/2"	3"	4"
10	2,350,000	3,520,000	6,790,000	10,800,000	19,100,000	39,000,000
20	1,620,000	2,420,000	4,660,000	7,430,000	13,100,000	26,800,000
30	1,300,000	1,940,000	3,750,000	5,970,000	10,600,000	21,500,000
40	1,110,000	1,660,000	3,210,000	5,110,000	9,030,000	18,400,000
50	985,000	1,480,000	2,840,000	4,530,000	8,000,000	16,300,000
60	892,000	1,340,000	2,570,000	4,100,000	7,250,000	14,800,000
80	821,000	1,230,000	2,370,000	3,770,000	6,670,000	13,600,000
100	763,000	1,140,000	2,200,000	3,510,000	6,210,000	12,700,000
125	716,000	1,070,000	2,070,000	3,290,000	5,820,000	11,900,000
150	677,000	1,010,000	1,950,000	3,110,000	5,500,000	11,200,000
175	600,000	899,000	1,730,000	2,760,000	4,880,000	9,950,000
200	543,000	814,000	1,570,000	2,500,000	4,420,000	9,010,000
Note: The line BTU/h capacities are based on specific gravity of 1.5, pressure drop of 0.5" WC.						

## 7. Air Intake Inlet and Exhaust Gas Outlet Pipe Connections

### **⚠ DANGER**

**Improper venting of the water heater will result in excessive levels of carbon monoxide, which can lead to severe personal injury or death. This water heater must be vented in accordance with the “Venting of Equipment” section of the latest edition of the ANSI Z223.1 / NFPA 54 (Natural Fuel Gas Code) in the USA, or in Canada refer to the “Venting Systems and Air Supply for Appliances” section in the latest version of CAN/CGA B149.1 (Natural Gas and Propane Installation Code), and all applicable local building codes. Vent installation should be performed only by a licensed professional.**

**⚠ WARNING**

**BREATHING HAZARD  
CARBON MONOXIDE GAS**

- Do not operate flood damaged water heaters.
- Install venting system according to the required codes and material manufacturers specifications.
- Do not obstruct fresh air intakes or exhaust outlets. Adequately support all vent system piping.
- Do not place vapor emitting products near water heater or air intake.
- Place working carbon monoxide detectors outside each sleeping area.
- Do not operate the water heater before properly installing the exhaust outlet.
- Visually inspect the vent system and eliminate any possible area where condensation could create a blockage of intake or exhaust air.

Breathing concentrated levels of carbon monoxide, even for a short period of time, will cause brain damage and can even lead to death.

**Note:** This water heater falls into the Category IV appliance.

### 7.1 Quick Reference Installation Guide

1. Select the desired type of venting system: Two Pipe Vent System (Direct) or Single Pipe Vent System (Power).

“7.3 Two Pipe Vent System (Direct Vent)” on page 25.

“7.4 Single Pipe Venting System (Power Vent)” on page 27.

2. Select the desired termination of the air intake inlet and exhaust gas outlet pipe; outside wall or roof.

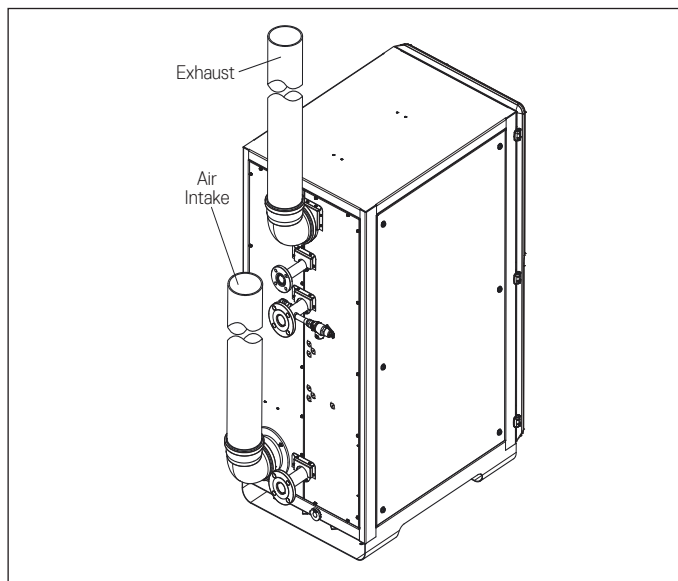
“7.3.3 Side Wall Air Intake Inlet and Exhaust Gas Outlet Pipe Termination” on page 26.

“7.3.4 Roof Air Intake Inlet and Exhaust Gas Outlet Pipe Termination” on page 26.

3. Determine the straight line distance and the number of elbows required to route the air intake inlet and exhaust gas outlet pipes to their termination point.  
“7.6 Intake Air Inlet and Exhaust Gas Outlet Pipe Diameter and Length” on page 28.
4. Determine the diameter of pipe required to properly bring in intake air and vent exhaust gas.  
“7.6 Intake Air Inlet and Exhaust Gas Outlet Pipe Diameter and Length” on page 28.
5. Verify the location of the air intake inlet and exhaust gas outlet terminations are within state and local codes.  
“7.7 Venting Clearance Specifications” on page 29.
6. Select an approved material for the air intake inlet piping.  
“7.8 Exhaust Gas Outlet Pipe Materials” on page 30.
7. Select an approved material for the exhaust gas outlet piping. “7.9 Air Intake Inlet Pipe Vent Materials” on page 31.

### 7.2 Typical Single Unit Air Intake Inlet and Exhaust Gas Outlet Pipe Installation

1. Select one of the two venting configurations: two pipes (direct vent) configuration or with one pipe (power vent) configuration.



2. Select the desired termination location and make sure each pipe terminates within all local and state codes.
3. Select the desired material for the air intake inlet and exhaust gas outlet pipes.

### **⚠ CAUTION**

**This water heater has a factory preset control to limit the exhaust gas temperature to 149°F (65°C) when the PVC is selected in the “Flue Type” programming section. As a result, the water heater can be vented with Schedule 40 PVC. If the incoming (or recirculation return) water temperature does not exceed 150°F (66°C), the exhaust gas temperature will not exceed 149°F (65°C).**

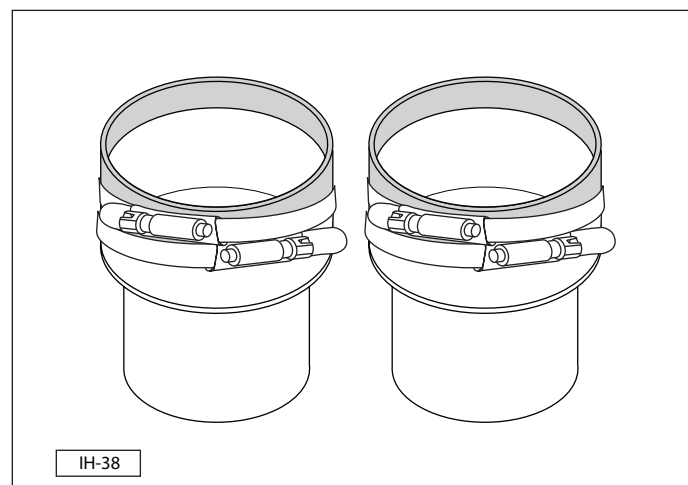
## ⚠ WARNING

When the unit is set for CPVC (polypropylene pipe), flue temperatures can reach 190°F (88°C). PVC pipe will melt at temperatures above 149°F (65°C) and could therefore result in a fire. Make sure the setting and the type of material being used for the flue are compatible.

For this application use Schedule 80 CPVC or Approved Polypropylene in the USA or Type BH Special Gas Vent Class IIB (CPCV) or Class IC (Polypropylene) that conforms to ULC-S636 in Canada.

**Note:** If PVC or CPVC pipe is being used, the included polypropylene-to-PVC adapters must be installed. Please refer to section 7.11 for adaptor orientation and angles are allowed.

If other approved exhaust material is used, then customer must supply a 90 degree adaptor made of the same material.

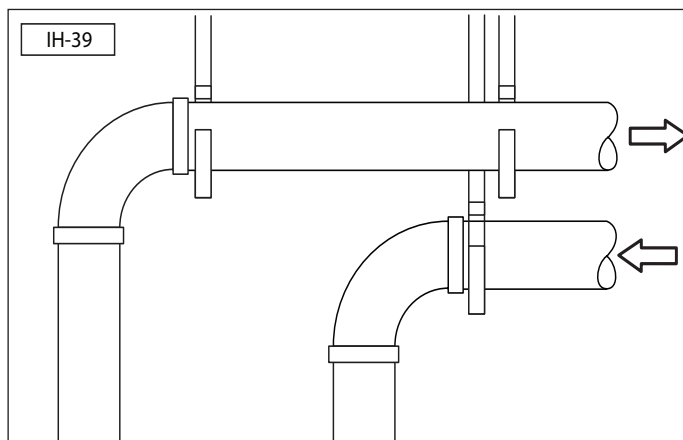


### SAFETY INSTRUCTIONS

**On multiple unit installations, the air intake inlet and exhaust gas outlet piping from each water heater must be connected into the properly-sized common piping. Use the table in “7.6 Intake Air Inlet and Exhaust Gas Outlet Pipe Diameter and Length” on page 28 to determine the diameter of the common connecting piping between each individual water heater.**

4. Determine the length and corresponding diameter for the air inlet pipe and route the pipe to the desired termination location.
  - a. For termination of the pipe to the outside, continue installing the required pipe to a suitable outside location. Glue all connections, making sure the joints are sealed airtight.

- b. Install suitable pipe support hangers every 4 to 5 feet, or as local building codes require.



- c. To configure the unit for power vent, insert a 3' section of 8" pipe.
5. Determine the length and corresponding diameter for the exhaust gas outlet pipe and route it to a suitable outside location.
    - a. Glue all connections, making sure the joints are sealed airtight.
    - b. Install all horizontal exhaust gas outlet piping with a minimum 2 degree (1/4" per foot) slope back toward the water heater. This allows any condensate that accumulates in the exhaust gas outlet pipe to properly drain back into the unit.
    - c. Install suitable pipe support hangers every 4 to 5 feet, or as local building codes require.

### SAFETY INSTRUCTIONS

**Do not connect any other appliance vents to the water heater inlet or outlet pipes.**

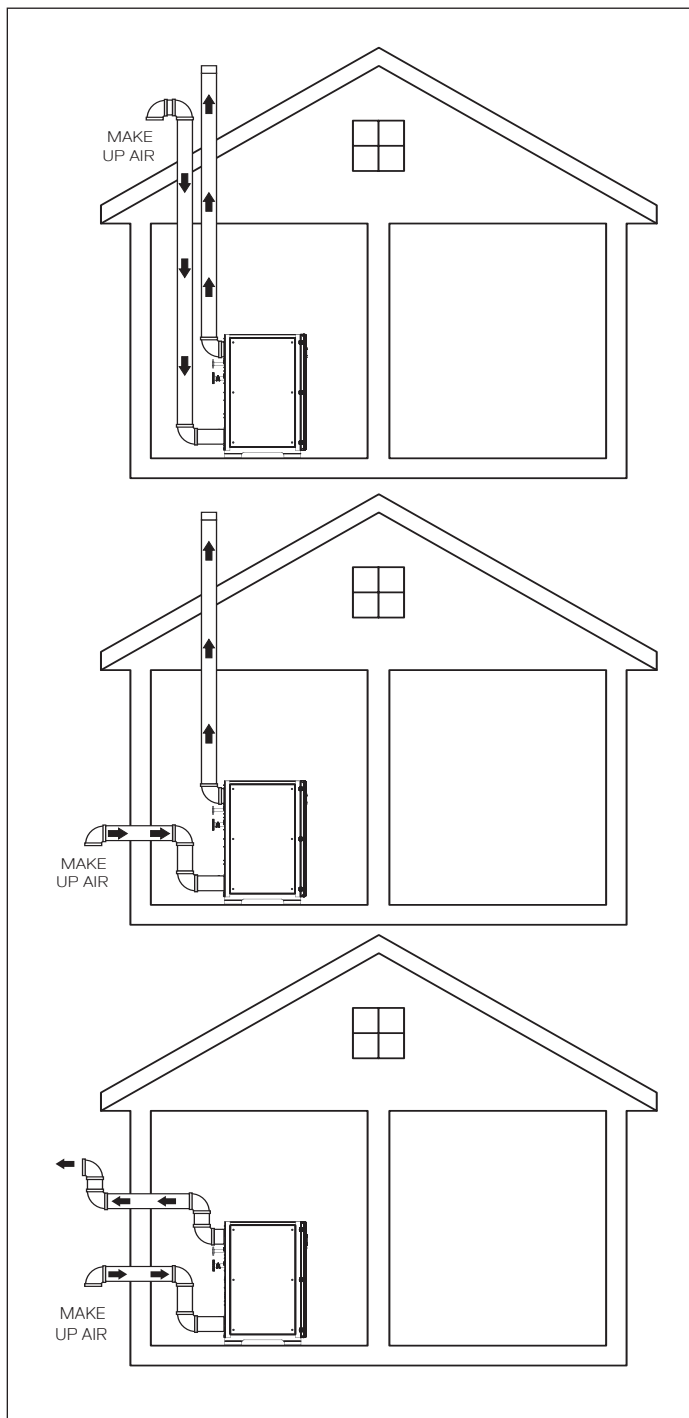
6. If multiple units are installed, make sure the diameter of the connecting exhaust gas outlet pipe is properly sized for the number of units being installed.

## 7.3 Two Pipe Vent System (Direct Vent)

### 7.3.1 Single Unit Configurations

The water heater can be directly vented without any modification using a 8 inch diameter pipe.

The following diagrams represent some typical direct venting configurations and are included to assist in designing the vent system. Possible configurations are not limited to the following diagrams.

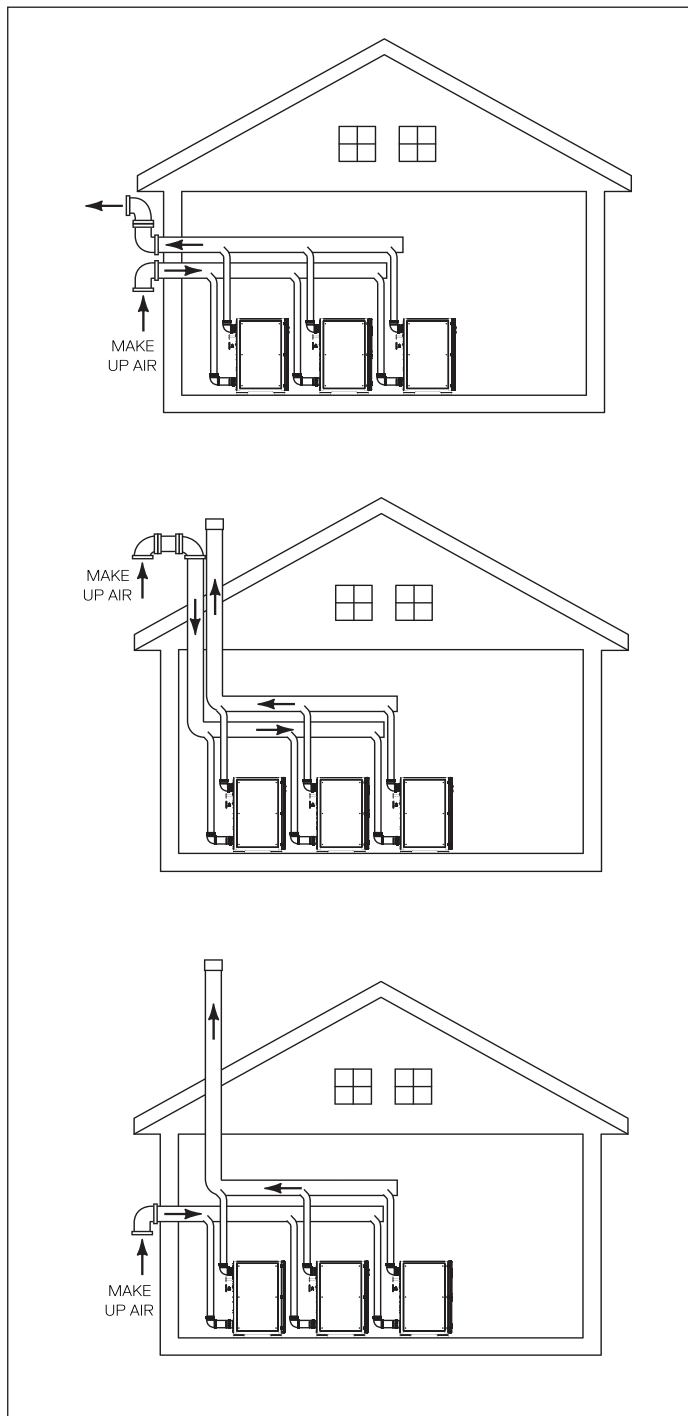


### 7.3.2 Multiple Units Configurations

When more than one unit is installed, refer to “7.6 Intake Air Inlet and Exhaust Gas Outlet Pipe Diameter and Length” on page 28.

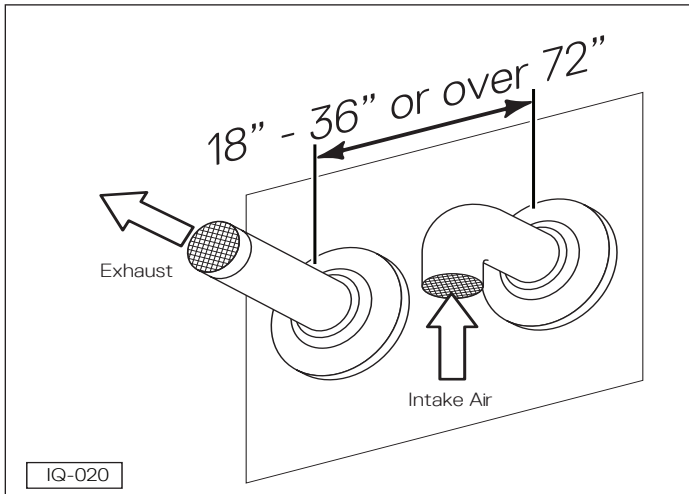
Connecting multiple units together requires proper sizing of the air intake inlet and exhaust gas outlet pipes. Up to two (iQ3001) or three (iQ2001) water heaters can be connected (cascading) together. Units which share a common vent must be connected together in a cascading configuration, as described in “13. Connecting Multiple Units” on page 54.

The following diagrams represent some typical direct venting configurations and are included to assist in designing the vent system. Possible configurations are not limited to the following diagrams.

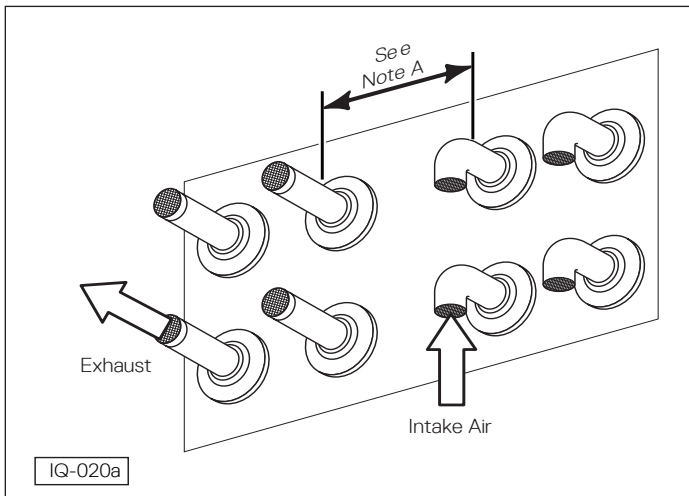


### 7.3.3 Side Wall Air Intake Inlet and Exhaust Gas Outlet Pipe Termination

1. Terminate the air intake inlet pipe with a 90° elbow (angled down). Use a flange and PVC screen (not supplied).
2. Terminate the exhaust gas outlet pipe on the exterior wall at least 12" above ground and at least 18" away from the air intake inlet pipe, or as required by local building codes. In areas of high snow fall, protect the vent terminations from blockage. Use a flange and PVC guard.



Single unit.



Multiple units.

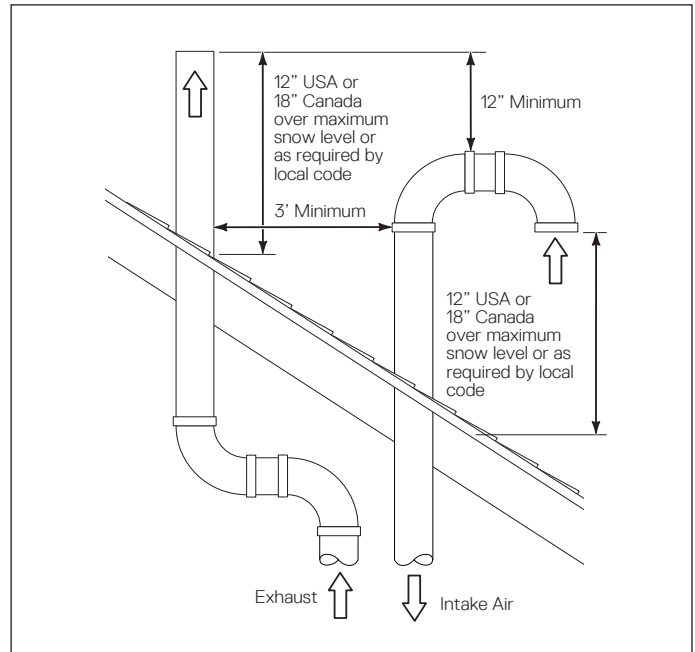
**Note A:** The distance between any exhaust gas outlet and air intake inlet pipe should be between 18 and 36 inches apart. If this minimum specification cannot be met, the air intake inlet and exhaust gas outlet pipes should be 72 inches apart or more.

3. To avoid moisture and frost build-up to openings on adjacent homes, use 45° elbows, 90° elbows, or tees for the vent termination to direct the exhaust gas fumes away from the building.

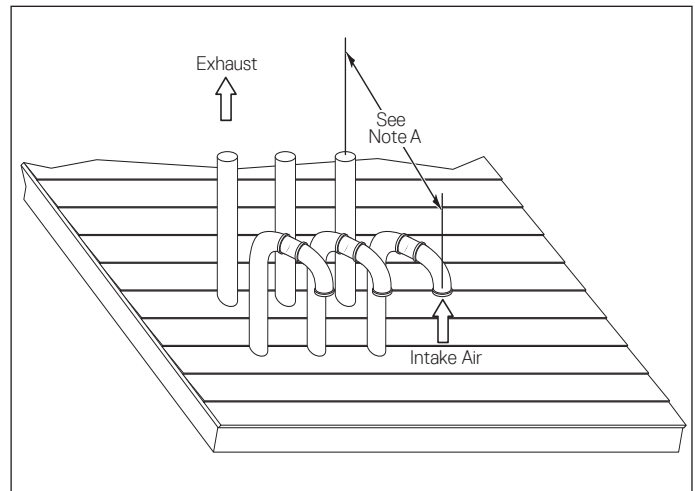
### 7.3.4 Roof Air Intake Inlet and Exhaust Gas Outlet Pipe Termination

Venting the unit through the roof is also an option. With this installation method, the terminations must extend at least 12" over maximum potential snow levels, or as required by local building codes. In areas of high snow fall, protect the vent terminations from blockage.

Terminate the air intake inlet pipe with a 90° elbow (angled down). A suitable roof flashing and vent cap (not supplied) should be installed.



Single unit.



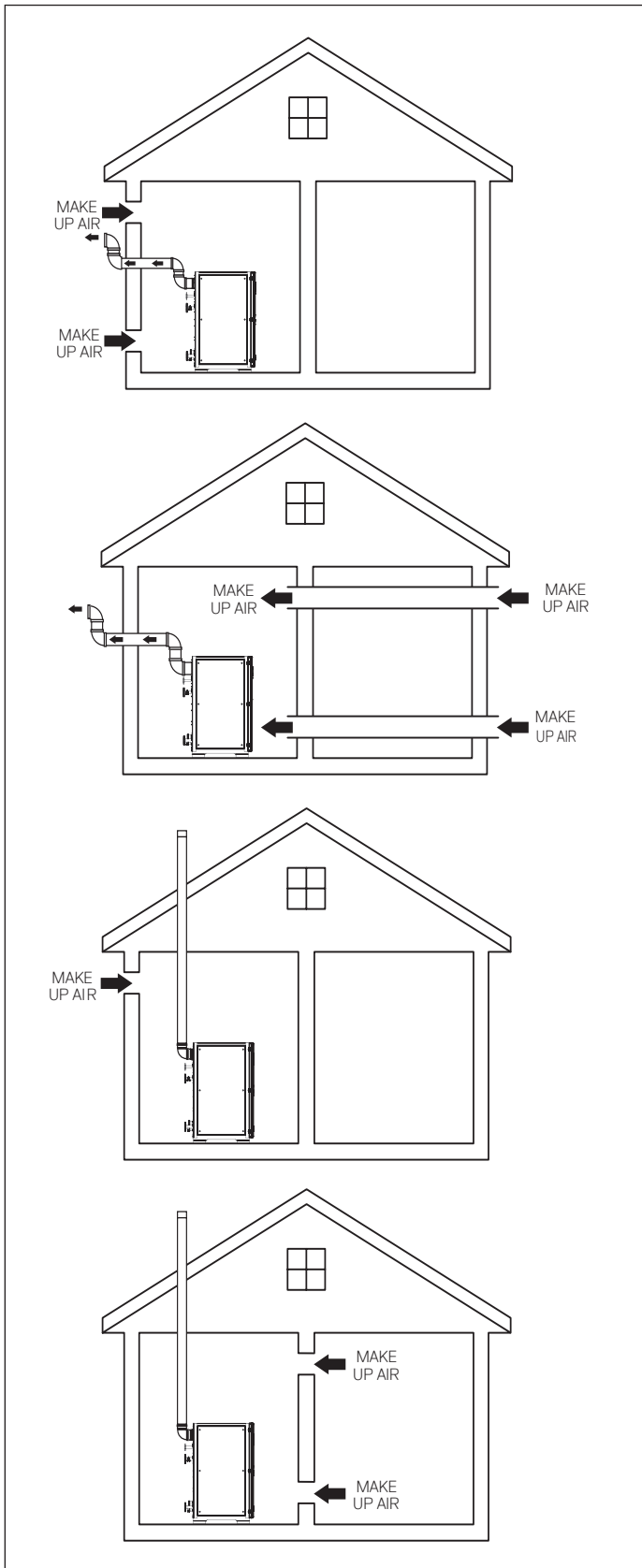
Multiple units.

**Note A:** The distance between any exhaust gas outlet and air intake inlet pipe should be between 18 and 36 inches apart. If this minimum specification cannot be met, the air intake inlet and exhaust gas outlet pipes should be 72 inches apart or more.

## 7.4 Single Pipe Venting System (Power Vent)

### 7.4.1 Single Unit

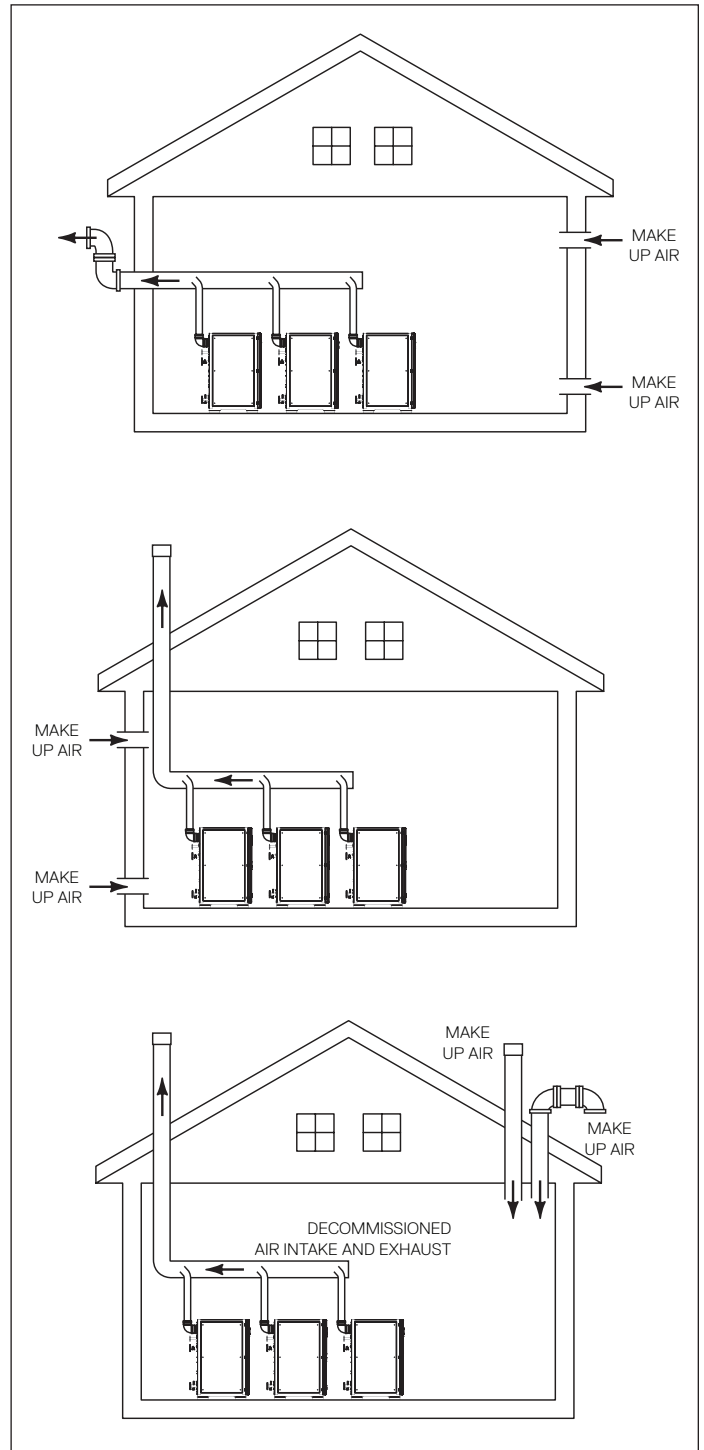
The following illustrations represent some typical power venting configurations and are included to assist in designing the vent system. Possible configurations are not limited to these designs.



### 7.4.2 Multiple Units

When installing multiple units, refer to "7.6 Intake Air Inlet and Exhaust Gas Outlet Pipe Diameter and Length" on page 28.

Connecting multiple units together requires proper sizing of the air intake inlet and exhaust gas outlet pipes. Up to two (iQ3001) or three (iQ2001) water heaters can be connected (cascading) together. Units which share a common vent must be connected together in a cascading configuration, as described in "13. Connecting Multiple Units" on page 54.





## 7.5 Combustion Air Requirements

When using the single exhaust gas outlet pipe or power vent method, the following table outlines the required opening sizes for the combustion and ventilation air coming into the room and the required CFM requirements per water heater:

### SAFETY INSTRUCTIONS

**Do not operate the unit in an area that will draw in outside air contaminated with high levels of dust, sawdust, aerosols such as paint, or other airborne contaminants.**

**If necessary, purchase and install appropriate air screens and follow a regular cleaning program to ensure an adequate supply of clean, outside combustion air.**

Required Combustion & Ventilation Air Opening Sizes (sq. in) Per Heater Per Boiler Room:							
Model	Input	Air Type	Required CFM	Air is drawn directly from outside into the mechanical room			Air is drawn from another interior space inside the building
				through two openings*, direct or vertical	through one opening**	through two horizontal ducts	
iQ2001, Gen II	1,999,999	Combustion Air	360	500	666	1,000	2000
		Ventilation Air	360	500		1,000	2000
iQ3001, Gen II	3,001,000	Combustion Air	540	750	1000	1,500	3001
		Ventilation Air	540	750		1,500	3001

\*Where two openings are used, one must be within 12 inches of the floor and the other opening must be within 12 inches of the ceiling of the mechanical room.  
 \*\*Where one opening is required, it must be located within 12 inches of the ceiling.

## 7.6 Intake Air Inlet and Exhaust Gas Outlet Pipe Diameter and Length

The iQ2001 and iQ3001 come factory installed with 8 inch polypropylene (PP) venting. The following chart outlines the maximum length of venting allowable for each model.

A vent system's length is calculated by adding the length of all straight runs used (both horizontal and vertical) and then adding the equivalent lengths of each turn (90° or 45° elbow) used in the system.

### SAFETY INSTRUCTIONS

**Vent system's length must not exceed the maximum length outlined in the chart below.**

**Please follow the minimum vertical pipe as mentioned in section 7.11.**

Maximum Pipe Length in Feet									
Number of Units	Venting Type	Diameter, Model, and Length in Feet							
		8" Diameter		10" Diameter		12" Diameter		14" Diameter	
		iQ2001	iQ3001	iQ2001	iQ3001	iQ2001	iQ3001	iQ2001	iQ3001
1	1 pipe	155	70	460	220	500	500	500	500
	2 pipe	75	35	230	110	250	250	250	250
2	1 pipe	40		130	60	315	150	500	320
	2 pipe	20		65	30	155	75	250	160
3	1 pipe		Not Allowed	60	Not Allowed	150	Not Allowed	320	Not Allowed
	2 pipe			30		75		160	

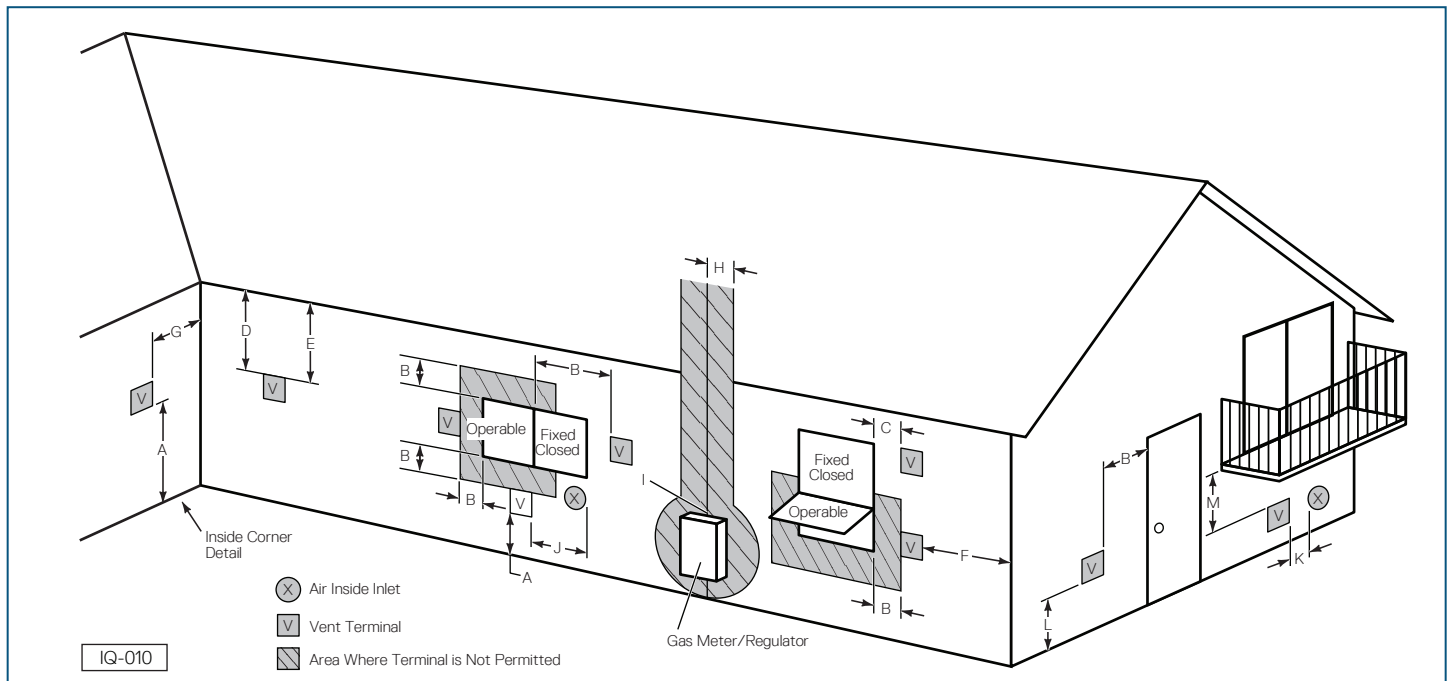
**1 pipe** - Only the exhaust-out pipe is connected, and the combustion air intake is from within the room. For example, for one iQ2001 with a 8" diameter, the maximum exhaust pipe length for one pipe is 155 feet.

**2 pipes** - Both the Combustion air intake and the exhaust pipe are connected. In this case, the table specifies the maximum length per pipe. For example, one iQ2001 with a 8" diameter, 75 feet maximum, is allowed for the air intake and exhaust out pipe. The 75 feet maximum is per pipe.

**Note:**

- Reduce the maximum equivalent length above by 5 feet per 90° elbow used and by 2 feet per 45° elbow used. Do not exceed the above set limits.
- If multiple units are common vented, then the units must be cascaded. Please refer to the combustion section for how to do combustion with common vented units

## 7.7 Venting Clearance Specifications



Venting Clearance Specifications			
Item	Description	Clearance Distance	
		USA <sup>1</sup>	Canada <sup>2</sup>
A	Clearances above grade, veranda, porch, deck, or balcony	1 foot	1 foot
B	Clearances to window or door that may be opened	1 foot**	3 feet
C	Clearances to permanently closed window	*	*
D	Vertical clearance to a ventilated soffit, eaves, or overhang	*	*
E	Clearances to unventilated soffit, eaves, or overhang	*	*
F	Clearances to outside corner	*	*
G	Clearances to inside corner	*	*
H	Clearances to each side of centerline extended from meter/regulator	*	3 feet within a height 15 feet above meter/regulator assembly
I	Clearances to gas meter regulator vent outlet	*	3 feet
J	Clearances to non-mechanical air supply inlet or combustion air inlet to any other appliance	1 foot**	3 feet
K	Clearances to mechanical air supply inlet	3 feet above if within 10 feet horizontally	6 feet
L	Clearances to above paved sidewalk or paved driveway on public property	*	7 feet
M	Clearances under veranda, porch, deck, or balcony	*	1 foot
<p>*Per local/gas supplier codes. Use clearances in accordance with local building codes and local gas supplier.</p> <p>** For single vent pipe/direct 4 feet (1.2 m) below or to the side of opening and 1 foot above opening.</p> <p><sup>1</sup> In accordance with Z223.1</p> <p><sup>2</sup> In accordance with CSA B149.1</p>			

**Note:** The vent for this appliance shall not terminate:

- Over public walkways; or
- Near soffit vents or crawl space vents or other areas where condensate or vapor could create a nuisance or hazard or cause property damage; or
- Where condensate vapor could cause damage or could be detrimental to the operation of regulators, relief valves, or other equipment.

7.8 Exhaust Gas Outlet Pipe Materials

SAFETY INSTRUCTIONS

For Canadian installations, plastic exhaust gas outlet piping must comply with CAN/CGA B149.1 and be certified to the Standard For Type BH Gas Venting Systems, ULC-S636. Components of this listed system must not be interchanged with other vent systems or unlisted pipes or fittings. All plastic components and specified primers and glues must be from a single system manufacturer and must not be intermixed with another system manufacturer’s products.

All units come factory installed with 8 inch polypropylene (PP) venting. A polypropylene to PVC adapter is included with each unit to enable the use of PVC exhaust gas outlet pipe. The maximum allowable venting distances are the same regardless of vent material selected.

The materials listed in the tables below outline the acceptable exhaust gas outlet pipe materials:

United States Exhaust Gas Outlet Pipe Standards	
Material	Description*
Exhaust Gas Outlet Pipe	PVC Schedule 40 (ASTM D1785)
	CPVC Schedule 80
	Approved Polypropylene
	AL29-4C Stainless Steel
Canadian Exhaust Gas Outlet Pipe Standards	
Material	Description (approved to ULC-S636)**
Exhaust Gas Outlet Pipe	Type BH Special Gas Vent Class IIA (PVC)
	Type BH Special Gas Vent Class IIB (CPVC)
	Type BH Special Gas Vent Class IIC (Polypropylene)
	Type BH Special Gas Vent Class I (AL29-4C Stainless Steel)
*Note: Use of cellular core PVC (ASTM F891), cellular core CPVC, or Radel (polyphenylsulfone) in nonmetallic venting systems is prohibited. Covering non-metallic vent pipe and fittings with thermal insulation is prohibited.	
**Note: The components (pipe, fittings, primers, and glues) must be from a single manufacturer; do not interchange. Follow the vent manufacturer's certified instructions.	

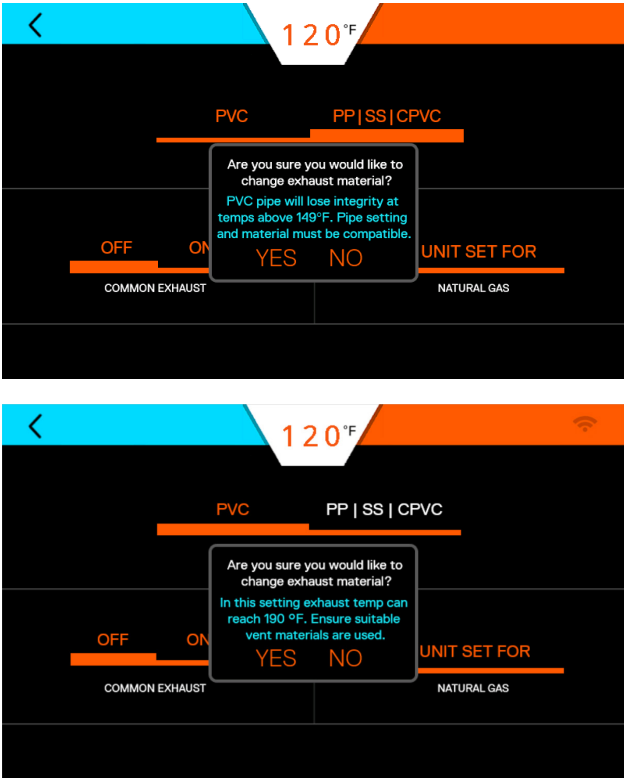
SAFETY INSTRUCTIONS

Do not use cellular foam core pipe to vent exhaust gases.

This water heater has a built-in exhaust gas outlet temperature control that limits the exhaust gas temperature to a maximum of 149°F (65°C) for PVC pipe. In commercial applications which require higher water temperatures, exhaust gas temperature can reach 190°F (88°C) and require materials such as polypropylene (PP), stainless steel (SS), or CPVC.

If the temperature approaches the upper limit, the burner will turn off automatically to protect the vent pipe. Once the exhaust gas temperature has dropped to a normal operating level, the unit will automatically restart.

If the inlet/return water temperature will exceed 150°F (66°C), do not use PVC pipe. Follow the display prompts to set the maximum water temperature for the exhaust gas outlet pipe material being used.



7.9 Air Intake Inlet Pipe Vent Materials

The air intake inlet pipe can be of any plastic or metal vent material available. ABS, PVC, polypropylene, galvanized steel, and/or flexible corrugated ducting are all examples. When using a corrugated material, ensure there is no inadvertent crimping or blockage to the air intake inlet pipe.

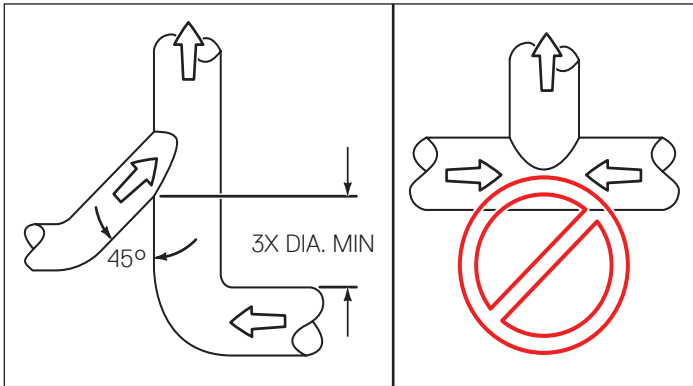
Refer to the table below for a list of approved materials.

United States Vent Pipe Standards	
Material	Description
Vent Pipe	PVC Schedule 40
	CPVC Schedule 80
	Approved Polypropylene

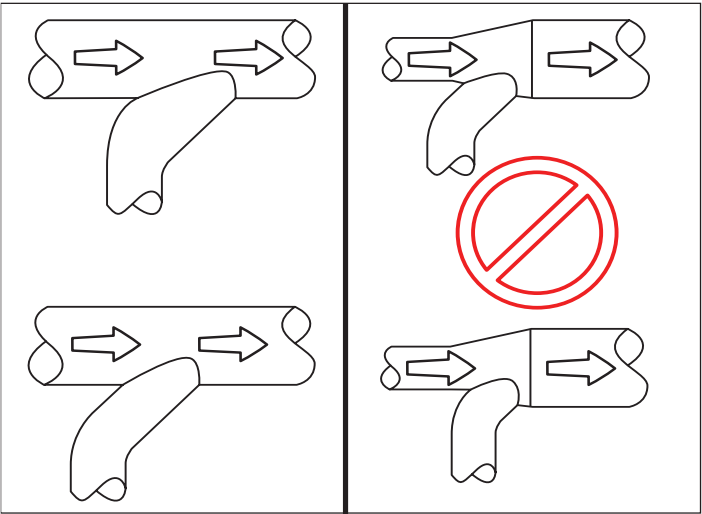
Canadian Vent Pipe Standards	
Material	Description
Vent Pipe	Type BH Special Gas Vent Class IIA (PVC)
	Type BH Special Gas Vent Class IIB (CPVC)
	Type BH Special Gas Vent Class IIC (Polypropylene)

**Note:** In addition to these charts, it is recommended to consult the most recent edition of ANSI Z223.1/NFPA 54 or CAN/CGA B149.1, as well as all applicable local codes and regulations when selecting vent pipe materials.

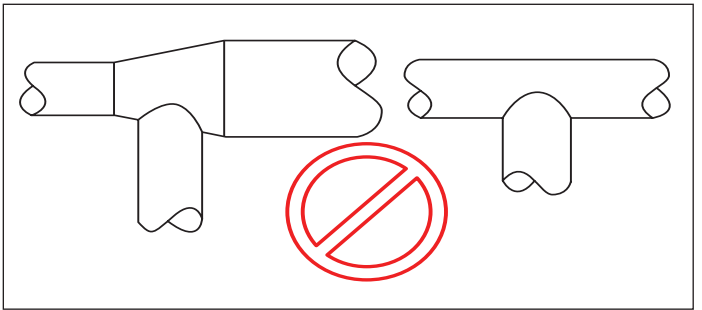
7.10 Recommended Exhaust Gas Outlet Pipe Transitions



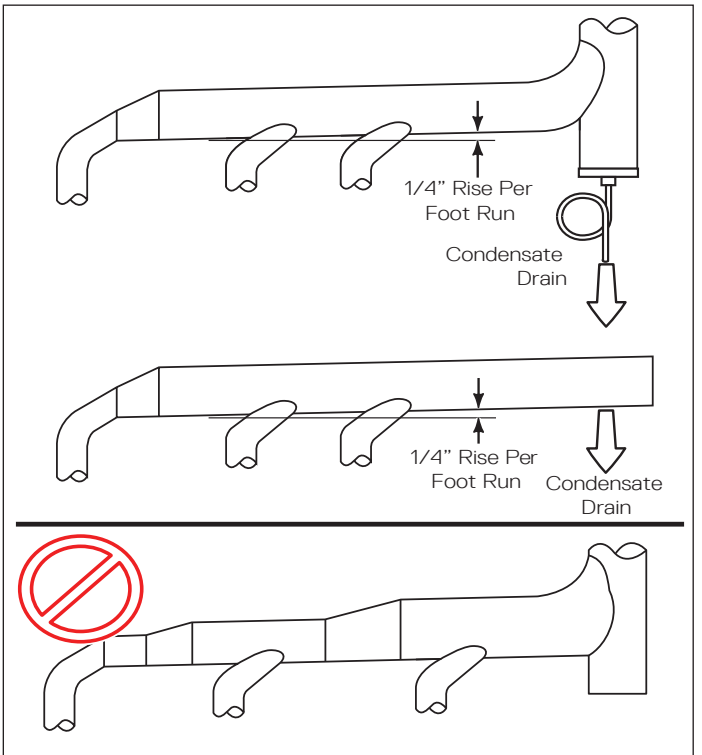
Do not direct exhaust gas from opposite directions. Use a 45 degree transition, as shown.



Do not transition into a reducer or use a t-fitting. Transitions should always be directed into a straight run of pipe.



Do not use 90 degree transition into a reducer or a straight pipe.



Do not use reducers in a straight run of pipe.

## 7.11 Adaptor Orientation

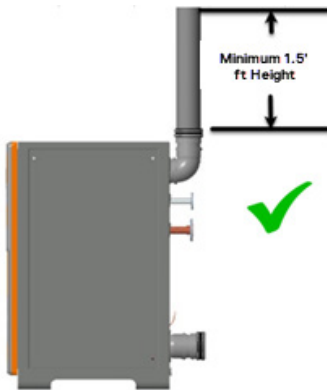
If PVC or CPVC pipe is being used, the included polypropylene to PVC adaptors must be installed. If other approved exhaust material is used, then customer must supply a 90 degree adaptor made of the same material.

The adaptors must be installed as explained below. **Failure to do so would result in random blocked flue faults, degraded blower life and reduced system performance.**

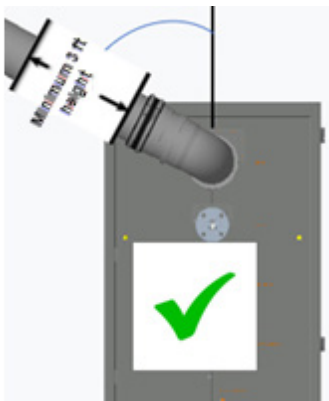
### 7.11.1 Allowed

1. A minimum of 1.5 ft (18 inches) straight pipe is required before installing/introducing any turning adaptors (such as 30 deg, 45 deg, 60 deg or 90 deg).

**Note:** If a blocked flue is reported with iQ3001, please check that 2.5" WC air switches are installed. If not, replace all the air switches with 2.5" WC air switches (IGT-ELC0456).

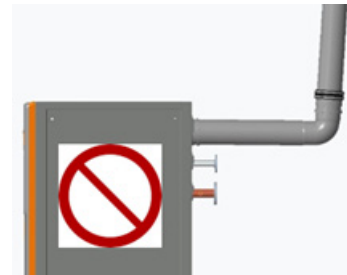


2. Rotating the elbow 45 degrees is acceptable. Do not exceed 45 degrees of rotation.



### 7.11.2 Not Allowed

1. Removing the 90 degree adaptor, or installing a straight pipe before the adaptor, is not allowed



2. Rotating the adaptor 90 degrees so it is horizontal is NOT acceptable as this changes exhaust pressure drastically



3. Do NOT install any elbows directly to the factory installed elbow



## 8. Water Connection

**Note:** The supplied water hammer arrestor with the water heater must be installed as explained in this section. Otherwise warranty will not be honored.

### 8.1 Quick Reference Installation Instructions

1. Install the hot water piping.

## NOTICE

*When tightening any fittings to the connections on the water heater, care should be exercised not to overtighten these joints and damage the unit.*

2. Install the cold water piping.
3. Make sure the pressure relief valve is installed. If necessary, install a customer supplied relief valve.
4. Install a condensate drain line.
5. After installation has been completed, test the water heater for proper flow and inspect for leaks.
6. Run the hot water for a few minutes and then clean the inlet water strainer located on the cold water inlet fitting. This strainer must be cleaned periodically to maintain proper water flow.

### 8.2 Hot Water Connection

Install and connect the hot water lines. Keep the hot water pipes as short as possible to deliver hot water to the fixtures quickly. If an optional hot water storage tank is required, connect the hot water lines to this tank also.

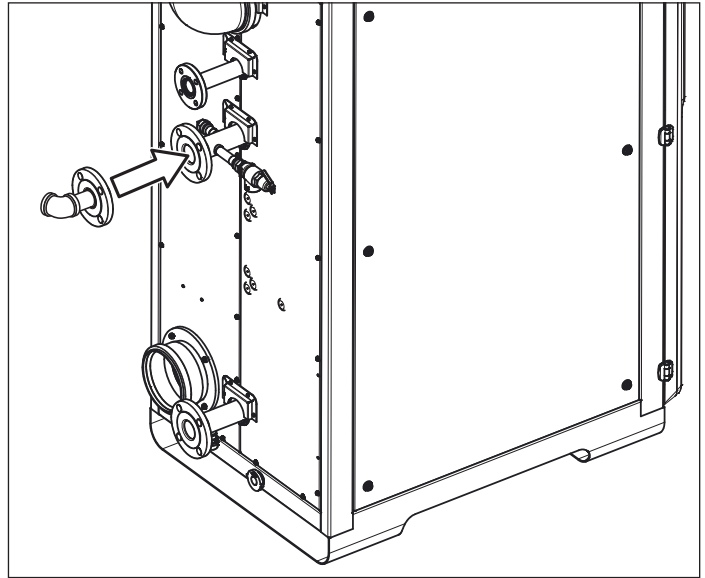
Since each installation is different, it is up to the installer to route the water lines using the most efficient routing. The drawings shown here are only suggestions indicating the items needed for the installation.

## CAUTION

**To prevent adverse health issues, only materials (pipes, fittings, valves, solder, etc.) that are approved for use in potable water systems should be used.**

1. Connect a short section of 3" copper water line to the water heater's hot water connection.
  - a. The incoming flange, flange gasket, and stainless steel flange bolts must be supplied by the installer.
  - b. The flange connection uses a 7.5" OD, four-bolt flanged assembly.
  - c. The gasket material specs are an EPDM material with a minimum rating of 210°F continuous service or higher.
  - d. The flange bolts are a 3/4" diameter stainless steel. Also install stainless steel washers on both sides of the flange.

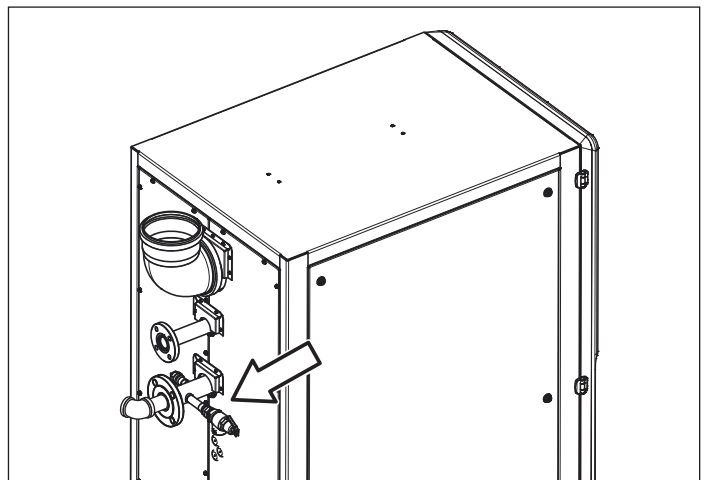
- e. Route the water lines from the water heater to the connection with the building's water pipes in the most efficient manner.



## WARNING

**To prevent serious personal injury, do not install any shut-off device between the water heater and the pressure relief valve. This valve is designed to release abnormally high pressure within the water heater in the event of a system problem.**

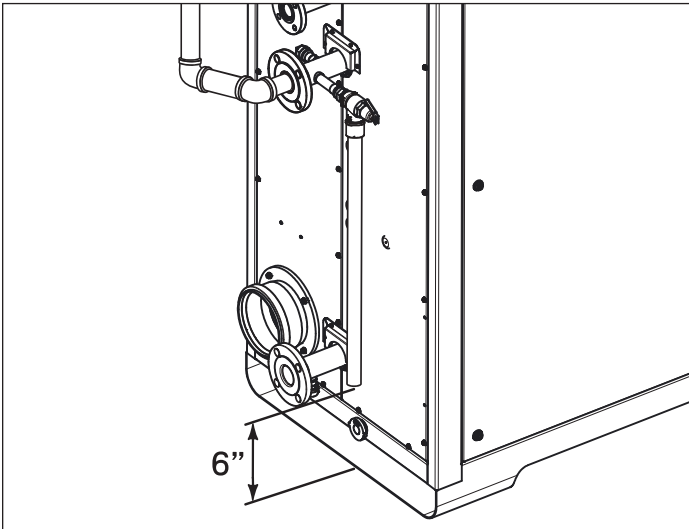
2. If not factory installed, install the supplied 1" 150 psi maximum pressure relief valve, as required by your local code into the port on the outlet piping of the unit.



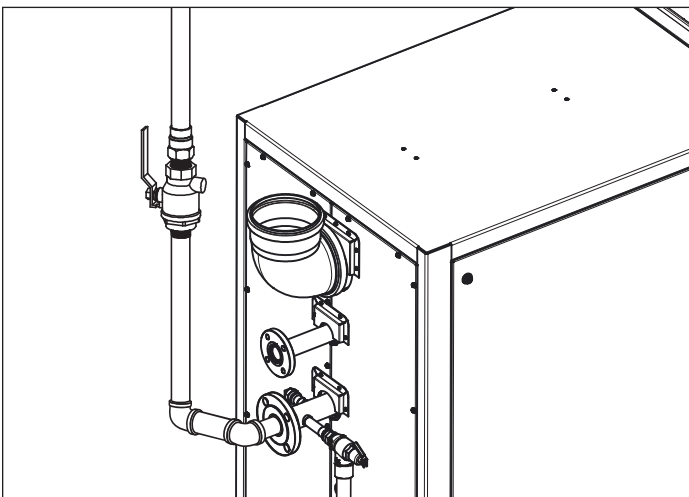
## NOTICE

*The pressure relief valve must be rated at 150 psi, the maximum btu/h input of the unit, and comply with all local building codes and standards. Do not install any restrictions or other valves in the pressure relief line.*

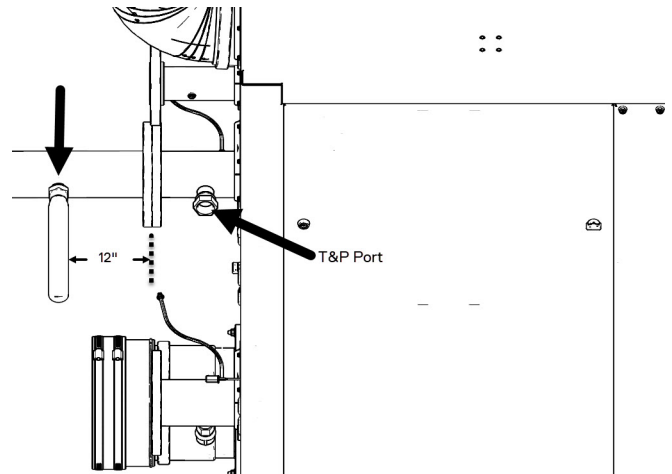
3. Install and route a discharge pipe from pressure relief valve to within 6 inches of the floor and directed away from walkways or other appliances.
  - a. Route the relief valve to within 6 inches of the floor to prevent injury in the event of a discharge.
  - b. The diameter of the pipe from the relief valve must be equal to the outlet size of the relief valve.
  - c. Do not use reducers in the outlet piping.
  - d. Do not install any valves, restrictions, or other blockages in the outlet piping.
  - e. For multiple unit installations, the outlet piping must not be connected together. Each line must be separately routed to a suitable drain.



4. Following local building codes, install a manual shut-off valve.



5. Install the water hammer arrestor as shown below. Failure to do so will void the warranty. Water Hammer Arrestor shall be installed 12" from the hot water outlet flange connection as shown below.



6. Connect the unit to the building's hot water lines. If multiple water heaters are being installed, the diameter of both the main cold water lines and the main hot water lines need to be sized appropriately.
7. To conserve energy, insulate all hot water piping.

## SAFETY INSTRUCTIONS

**Do not insulate the pressure relief valve.**

8. With the unit OFF, open a nearby hot water faucet and allow the water to run through the unit until all the air is exhausted from the water lines and from the water heater.
9. Leak test the water piping. Repair any leaks immediately.

**Note:** For energy conservation, the hot water pipes should be insulated. Also insulate any recirculation water lines.

## 8.3 Cold Water Connection

Install and connect the cold water lines.

**Note 1:** If the incoming water is known to have a high mineral content or "hardness" (see warranty section), treatment is recommended upstream from the water heater.

**Note 2:** A water inlet strainer must be installed prior to use. This strainer must be inspected and cleaned after initial operation of 3 hours. Subsequently inspect the strainer at least every 3 months to establish a cleaning schedule.

When the water heater is installed in a closed loop recirculation system, and if the cold water supply line has a back flow preventer, then an expansion tank should be installed to allow for water expansion.

## CAUTION

**To prevent adverse health issues, only materials (pipes, fittings, valves, solder, etc.) that are approved for use in potable water systems should be used.**

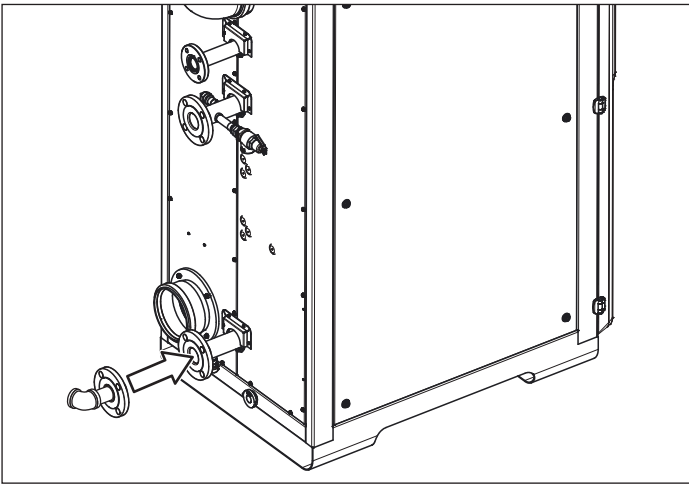


1. Connect a short section of 3" copper water line to the water heater's cold water connection.
  - a. The incoming flange, flange gasket, and stainless steel flange bolts must be supplied by the installer.
  - b. The flange connection uses a 7.5" OD, four-bolt brass flanged assembly.
  - c. The gasket material specs are an EPDM material with a minimum rating of 210°F continuous service or higher.
  - d. The flange bolts are a 3/4" diameter stainless steel. Also install stainless steel washers on both sides of the flange.
  - e. Route the water lines from the water source to the water heater connection in the most efficient manner.

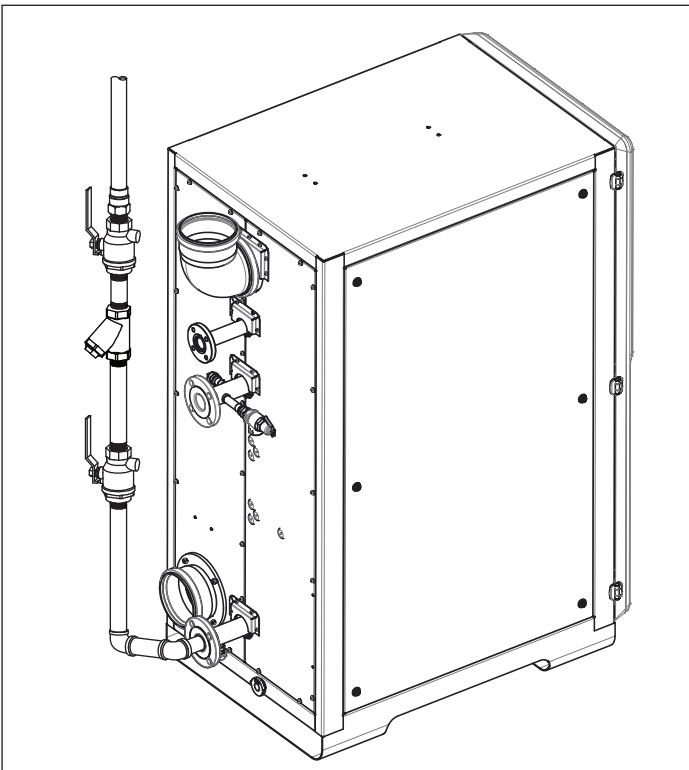
3. Connect the unit to the building's cold water lines. If multiple water heaters are being installed, the diameter of the main cold water line needs to be sized appropriately.

**Note:** Isolation valve kits can be used if incoming water treatment is anticipated (such as a water softener) due to hardness levels or heavy usage of the unit.

4. With the unit OFF, open a nearby cold water faucet and allow the water to run through the unit until all the air is exhausted from the water lines and from the water heater.
5. Leak test the water lines. Repair any leaks immediately.



2. Following local building codes, install a manual shut-off valve.





## 8.4 Condensate Drain Line

### NOTICE

This heater does NOT have an integrated condensate trap. An external trap must be installed to prevent CO from backing into the room.

Due to its efficient design, the water heater produces condensate (water) as a normal by-product of heating the water.

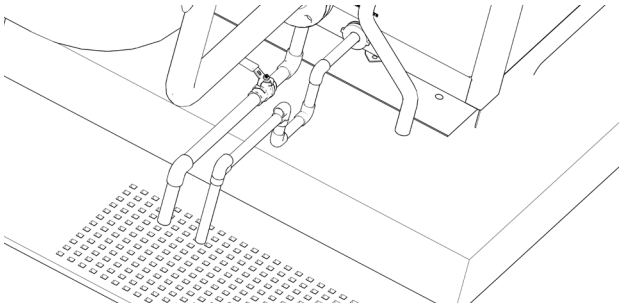
This condensate is acidic, with a pH level between 3 and 4. Local building codes may require an in-line neutralizer to be installed (not included) to treat this water.

The maximum condensate flow rate is 21.6 GPH.

Please make sure to select the condensate drain pipe withstands acidic water. Drain lines may be constructed of PVC, or steel piping. PVC and steel pipe must be Schedule 40 or heavier.

### 8.4.1 Without Neutrliazer installations

1. Install a 3/4" PVC to the condensate drain connection on the water heater.



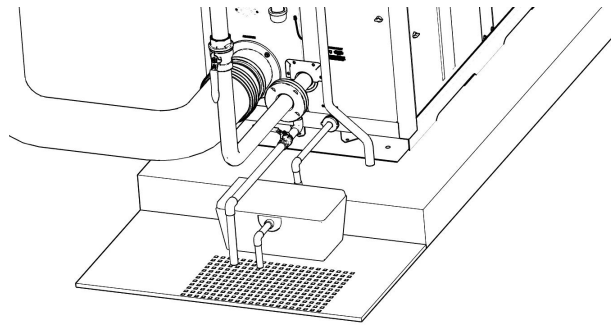
2. The iQ2001 and iQ3001 do not have a built-in P-trap. An external P-trap must be created. An example is shown above.
3. Route the drain connection over or into the drain.
4. Long drain lines should contain a union to facilitate servicing the unit or cleaning the drain line.

### 8.4.2 With Neutrliazer installations

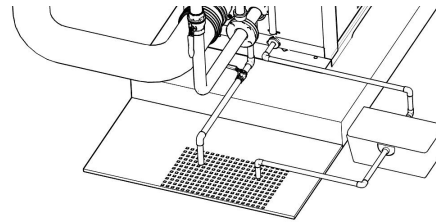
Since the condensate water is acidic, local building codes may require an in-line neutralizer to be installed (not included) to treat this water. This section explains the installation setup requirements.

1. There is no condensate pump inside the water heater to push the condensate water out. The condensate water flows out based on the slope and gravity. The neutrliazer inlet connection should be below the water heater's condensate connection.
2. If the water heater is installed on top of a concrete pad, the neutralizer shall be installed below the concrete pad at the ground level.

3. Install Example#1

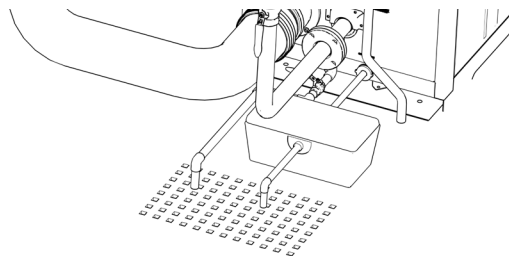


4. Install Example#2

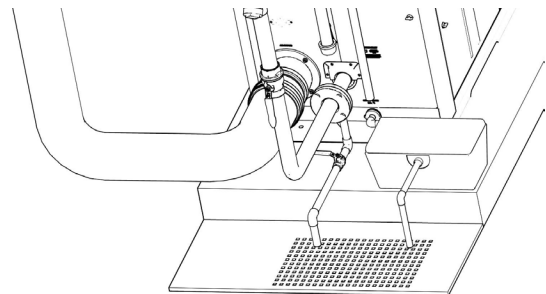


5. Install Example #3 (without concrete pad)

If unit installed without a concrete pad, the condensate lines must be routed to make sure it drains freely without any backflow.



6. The following installation **is not allowed**, and would cause condensate blockage. The neutralizer should be installed below the concrete pad.



## 9. Electrical Power

### 9.1 Electrical Recommendations

#### **⚠ WARNING**

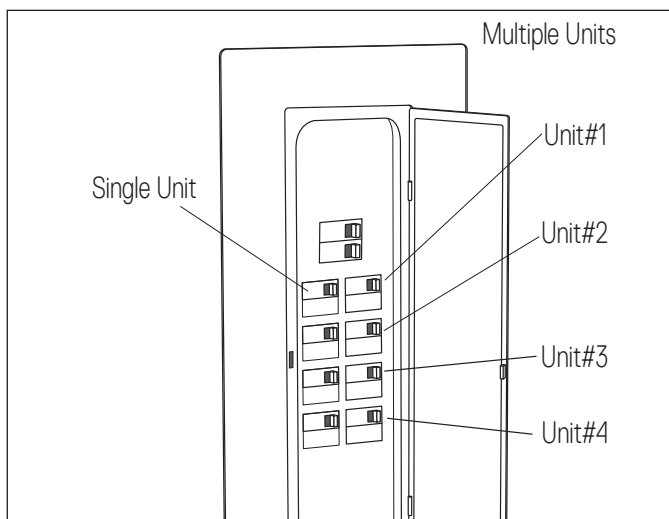
**To avoid serious injury or even death, follow all applicable local, state, and national regulations, mandates, and building codes for guidelines to install the electrical power supply.**

Electrical code requirements are different in the USA and Canada. Refer to and follow the local building codes, the latest edition of the National Electrical Code (NFPA 70) in the USA, or the CGA C22.1 Canadian Electrical Code - Part 1.

For a single iQ2001 water heater, the circuit breakers should be at least 30 amps per circuit. Please follow the local electrical code in determining the appropriate breaker size.

A minimum 30 Amp circuit breaker, per circuit, should be installed for the iQ3001. Please follow the local electrical code in determining the appropriate breaker size.

For multiple units, install an adequately sized breaker. Installing a separate circuit breaker for each unit is required to isolate units during service or repair.



**Note:** For an electrical wiring schematic, refer to “15.2 Complete Wiring Diagram (iQ2001 & iQ3001)” on page 60 for additional information.

#### **NOTICE**

*The electrical connections for the water heaters are polarity sensitive. Before connecting the water heater to the power source, test the polarity of the electrical circuit.*

*For additional electrical protection, the use of a surge protection device is recommended. Damage(s) caused by power surges is not covered by the warranty.*

### 9.2 Connection Instructions

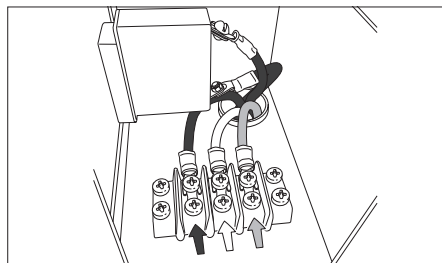
1. On single unit installations, make sure the electrical circuit being used is wired with appropriately sized wire (or at least 10 gauge) wire and grounded with an appropriately sized circuit breaker. Please note that the wire size varies based on the breaker size. The electrical power required for the water heater is 120V AC at 60 Hz (multiple circuits).
2. Remove the four cover screws and open the cover.



#### **⚠ WARNING**

**To avoid serious injury or even death from electrical hazards, an additional ON/OFF electrical junction box should be installed near the water heater. This switch will allow power to be removed from the water heater prior to service or in the case of an emergency.**

3. Route a customer-supplied appropriately-sized, wire with ground from an electrical junction box with an ON/OFF switch through the back panel of the water heater. Route the wire through the cabinet to the junction box.
4. On the opposite side of the block from the factory installed wiring, connect the white wire to the white terminal, the black wire to the black terminal, and the green ground wire to the green terminal (for each circuit).



5. If multiple units are being installed, install each with a dedicated, appropriately sized circuit breaker. For installing multiple units, refer to “13. Connecting Multiple Units” on page 53 for additional information..

#### **⚠ DANGER**

**Do not change the internal power wiring connections of the terminals.**

## 10. Adjusting CO<sub>2</sub> Level

### 10.1 General Information

This procedure is required:

- 1) only during installation in a high-altitude location over 2,000 feet, or
- 2) when converting the unit from natural gas to propane.

This procedure should be performed only by a qualified technician.

### DANGER

A concentration of carbon monoxide (CO) as small as 0.04% (400 parts per million) in the air can be fatal. When making High Fire and/or Low Fire adjustments, CO levels must be monitored using a flue gas analyzer and must not exceed 400 ppm of CO at any time during the operation.

Adjusting the “Low Fire screw” or the “High Fire screw” even in small increments can result in a significant increase in CO concentration. To avoid serious injury or death, DO NOT make any adjustments to the gas valve without monitoring the exhaust gases with a functional and calibrated flue gas analyzer.

CO <sub>2</sub> and CO Standards		
Description	CO <sub>2</sub> Range (%)	Max. CO Level (ppm)
Natural Gas		
High Fire	9.1% to 9.3%	< 200 ppm
Low Fire	9.1% to 9.3%	< 60 ppm
Propane		
High Fire	10.1% to 10.5%	< 200 ppm
Low Fire	10.1% to 10.5%	< 60 ppm

### NOTICE

The values listed in the table are for nominal conditions. Variables such as gas pressure, heating value of the gas, humidity, and temperature of combustion air can impact CO and CO<sub>2</sub> values. Changes in these variables can result in different CO and CO<sub>2</sub> values on the same water heater.

A qualified service technician must use a calibrated flue gas analyzer to adjust the gas valve to achieve the desired CO<sub>2</sub> and CO values.

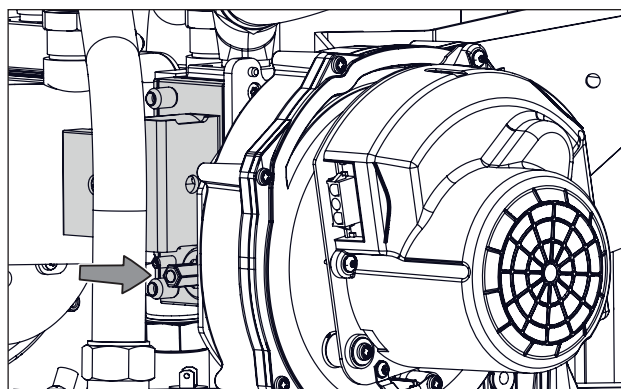
Before any adjustments are made, the service technician must confirm the static gas pressure meets these minimum requirements.

Natural Gas - 8" W.C.

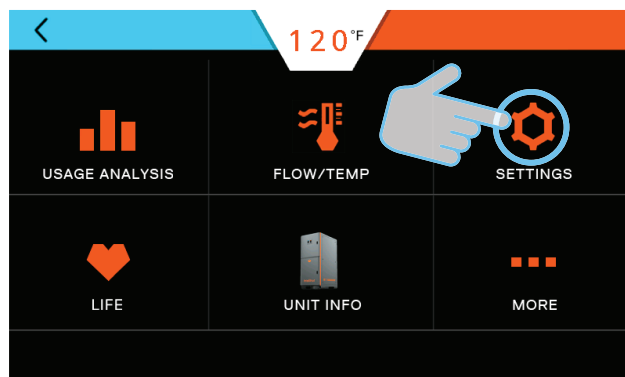
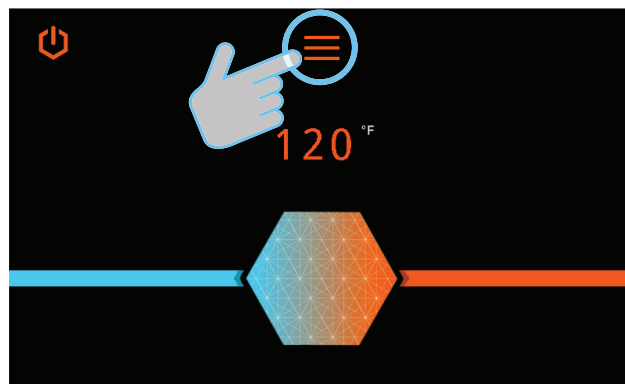
Propane - 11" W.C.

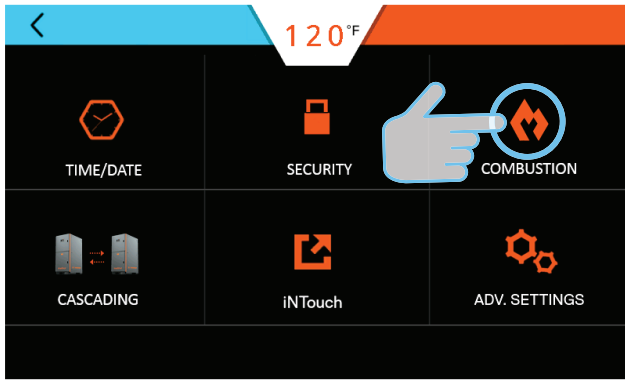
### 10.2 Adjustment Procedure

1. Remove the side covers.
2. Locate the gas valve on each heat engine. There are eight heat engines in iQ2001 and twelve in iQ3001.

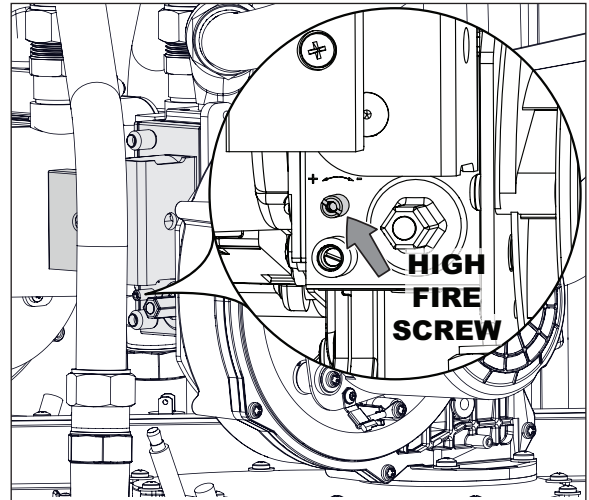


3. Remove the plug from the test port on the exhaust manifold. Insert a calibrated flue gas analyzer into the test port.
4. Follow the display screens.





9. If the CO<sub>2</sub> values are within appropriate range, proceed to Step 10, otherwise continue.
  - a. Use a flat blade screwdriver to turn the High Fire screw clockwise to decrease and counterclockwise to increase the CO<sub>2</sub> value.
  - b. Adjust in ¼ turn increments.
  - c. Wait three minutes to stabilize flue gas readings and recheck values.
  - d. Adjust until values fall with specified range.



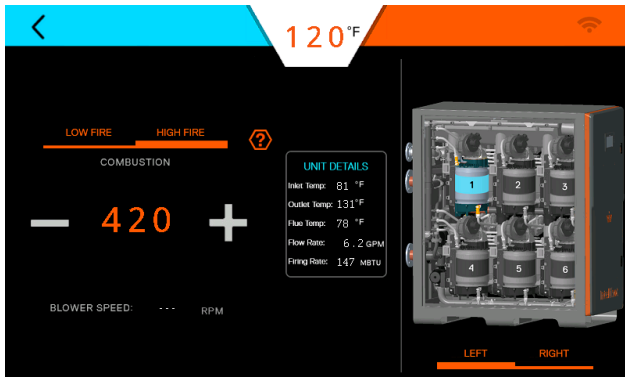
10. Once the desired values are achieved, record the new High Fire CO<sub>2</sub> “adjusted values” in the table.

CO <sub>2</sub> and CO Standards		
Description	CO <sub>2</sub> Range	Max. CO Level
Natural Gas High Fire	9.1% to 9.3%	< 200 ppm
Propane High Fire	10.1% to 10.5%	< 200 ppm

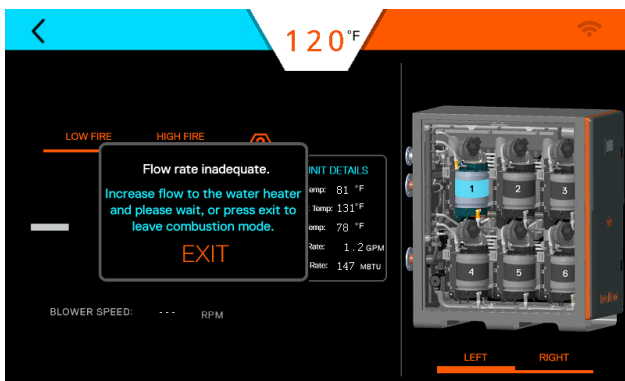
**NOTICE**

Do NOT change the blower speed settings. This adjustment MUST be performed by factory personnel ONLY. Changing this setting WILL VOID the warranty!

5. Create a hot water flow of at least 8.0 GPM as shown on the display screen.



**Note:** If flow rate is inadequate, a pop-up message will notify to increase the flow.

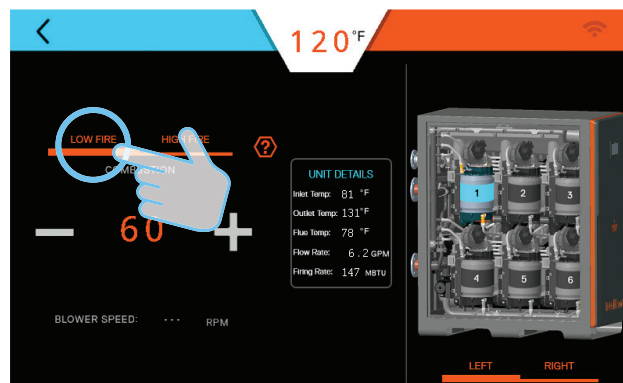


6. At a flow rate of 8.0 GPM, Heat Engine 1 (H1) will start.
7. Allow three minutes of operation at High Fire.
8. Record “initial output” in Hire Fire Recorded Values table.

High Fire Recorded Values		
Date ____ / ____ / ____		
Heat Engine (1)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (2)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (3)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (4)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (5)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (6)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (7)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (8)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (9)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (10)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (11)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (12)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		

11. From the display screen, press Heat Engine 2 (H2) and repeat the High Fire procedure for all heat engines.

12. Press LOW FIRE on the display screen.



13. Record “initial output” in Low Fire Recorded Values table.

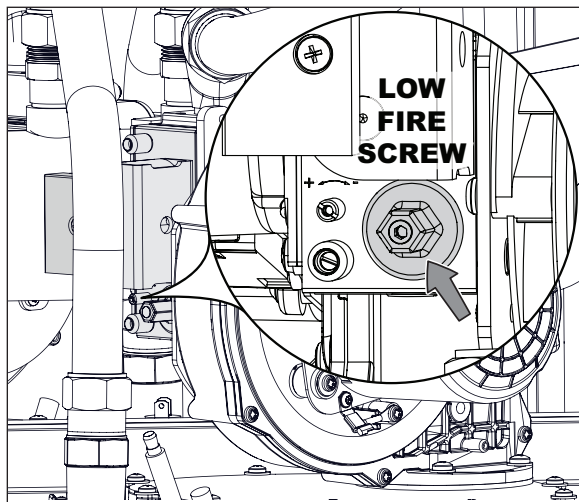
CO <sub>2</sub> and CO Standards		
Description	CO <sub>2</sub> Range	Max. CO Level
Natural Gas Low Fire	9.1% to 9.3%	< 60 ppm
Propane Low Fire	10.1% to 10.5%	< 60 ppm

Low Fire Recorded Values		
Date ____ / ____ / ____		
Heat Engine (1)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (2)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (3)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (4)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (5)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (6)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (7)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (8)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (9)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		

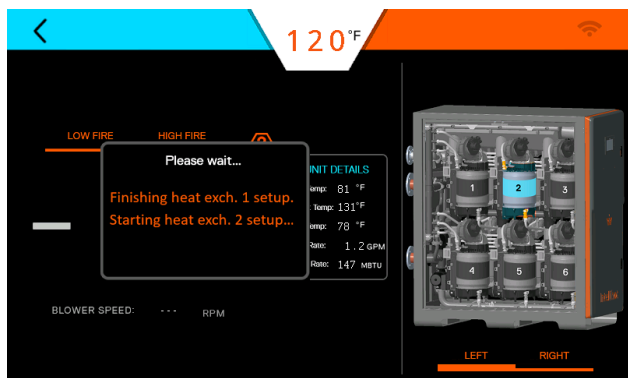


Heat Engine (10)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (11)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		
Heat Engine (12)	Initial Output	Adjusted Value
CO <sub>2</sub> Value %		
Max CO ppm		

14. Adjust the Low Fire screw while the burner operates at low fire using a 2mm hex wrench. Turn clockwise to increase CO<sub>2</sub> and counterclockwise to decrease CO<sub>2</sub>.

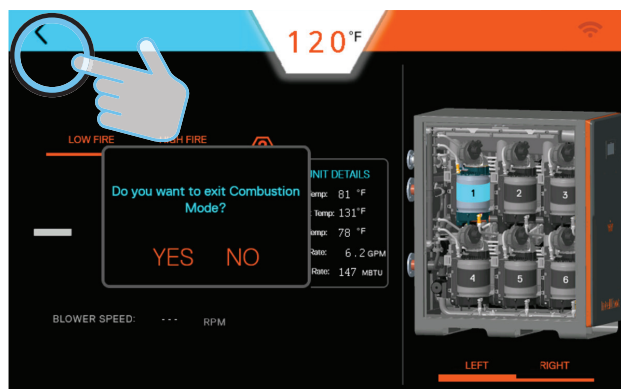


15. Once the desired values are achieved, record the new Low Fire CO<sub>2</sub> “adjusted values” in the table.
16. From the display screen, press Heat Engine 2 (H2) and repeat the Low Fire procedure for all heat engines.



17. When all heat engines have been properly adjusted, turn off water flow.
18. Remove the flue gas analyzer probe and plug the test port.

19. Press the back button to return to the main screen.



20. Check for gas leaks using a leak detector.
21. Install side panel covers. If converting to propane, proceed to section “11. Natural Gas to Propane Conversion” on page 42.

## 11. Natural Gas to Propane Conversion

### SAFETY INSTRUCTIONS

A qualified service technician **MUST** make the required changes to convert the water heater from Natural Gas to Propane.

### 11.1 General Information

**Note:** This conversion process also requires the CO<sub>2</sub> levels to be adjusted. Refer to "10. Adjusting CO<sub>2</sub> Level" on page 37 for instructions.

Before converting the unit for propane, verify the current gas inlet pressure meets the recommended pressure and record it in the space below.

Propane Static Gas Pressure	
Parameters	Specifications
Minimum Static Gas Pressure	8" W.C. (non-corrugated, black iron)
Recommended Gas Pressure	11" W.C.
Maximum Static Gas Pressure	14" W.C.

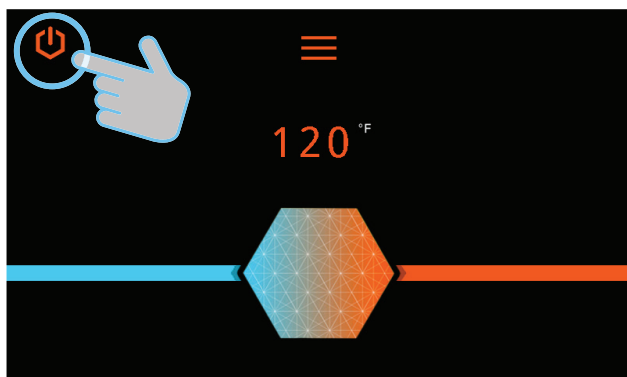
Current Static Propane Gas Pressure \_\_\_\_\_ W.C.

Date \_\_\_\_\_

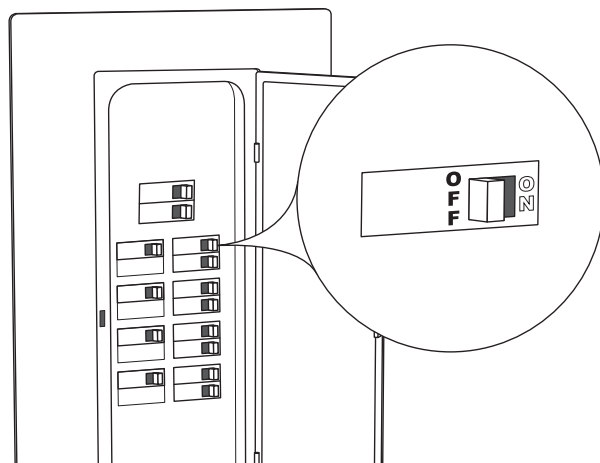
**Note:** This conversion process also requires the CO<sub>2</sub> levels to be adjusted. Refer to "10. Adjusting CO<sub>2</sub> Level" on page 37 for instructions.

### 11.2 Conversion Procedure

- Follow these steps before repositioning the DIP switches.
  - Turn the water heater OFF using the display screen.

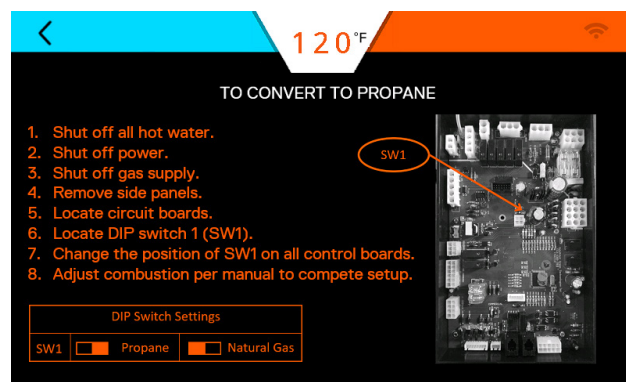


- Place the circuit breaker for the water heater at the main electrical panel in the OFF position. Verify there is no power to the unit(s).



- Locate DIP Switch 1 on each circuit board (located on each engine).

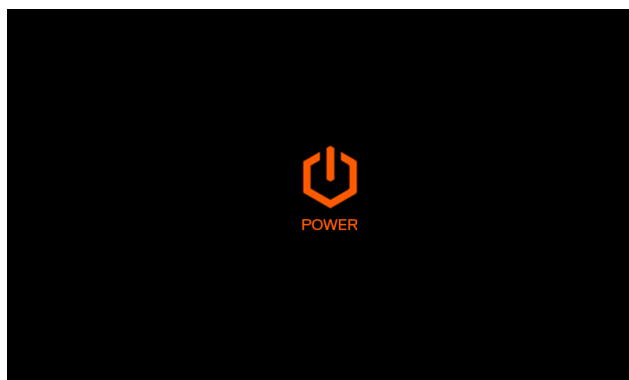
**Note:** Eight control boards in iQ2001 and twelve control boards in iQ3001.



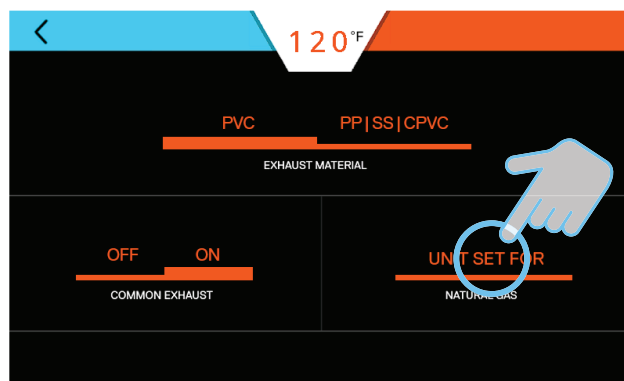
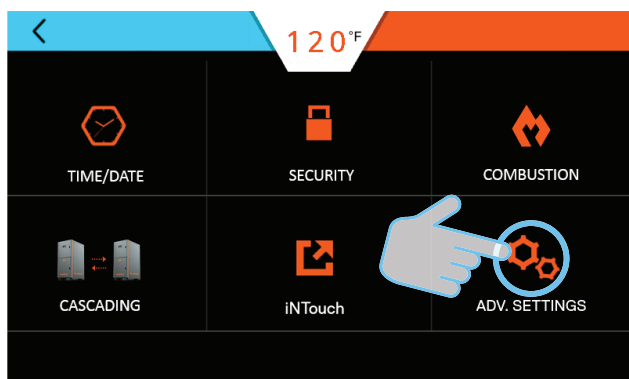
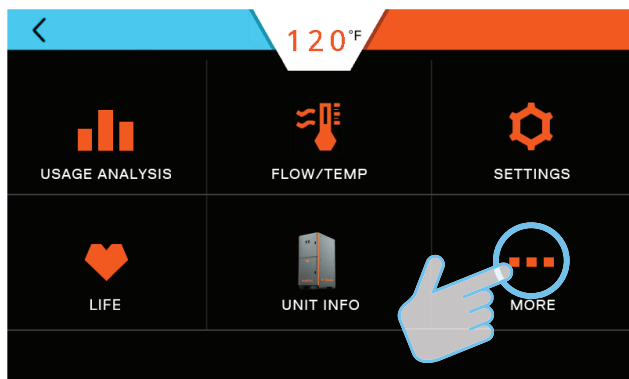
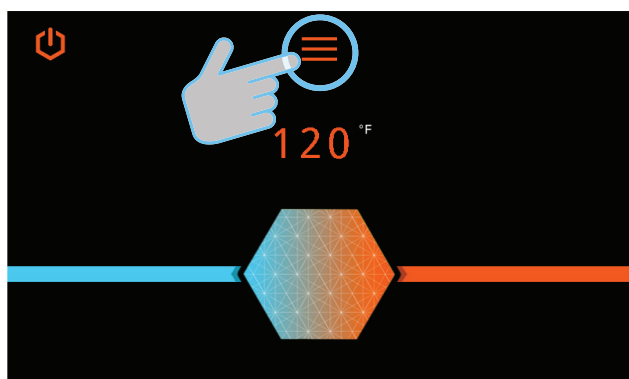
- Move each DIP switch to the right side for the Propane position.

DIP Switch Settings (Réglages des commutateurs DIP)				
SW1	ON	Propane	ON	Natural Gas (Gaz naturel)
				

- e. Reset the circuit breaker to the ON position. Turn the water heater ON using the display screen.



2. Follow the display screens to check if the unit is now set to propane.



3. Refer to section "10. Adjusting CO<sub>2</sub> Level" on page 37 in this manual for instructions to adjust CO<sub>2</sub> levels.